



STAR ONLINE PUBLICATION



Case Number: S2423000036

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Symptom/Vehicle Issue: Third Row Upper Seat Back Handle Inoperative And Or Cables Disconnected.

Customer Complaint/Technician Observation: Customer may state the 3rd row seat back release handle does not work. Technician may find the cables at the handle may have become disconnected. If the cables have become disconnected see the below information.

Discussion: Obtain MOPAR 05019058AA foam tape. Cut 2 pieces 120mm x 110mm. Install the cables in the handle in their proper location. Apply the cut foam pieces as shown in Fig 1.

<<<Note>>> The foam is to be applied on the cable barrel insertion side of the handle as shown below.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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Fig 1.

3rd Row Seat Back Release Handle

Verify proper seat release function prior to returning the vehicle to the owner.

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