



STAR ONLINE PUBLICATION



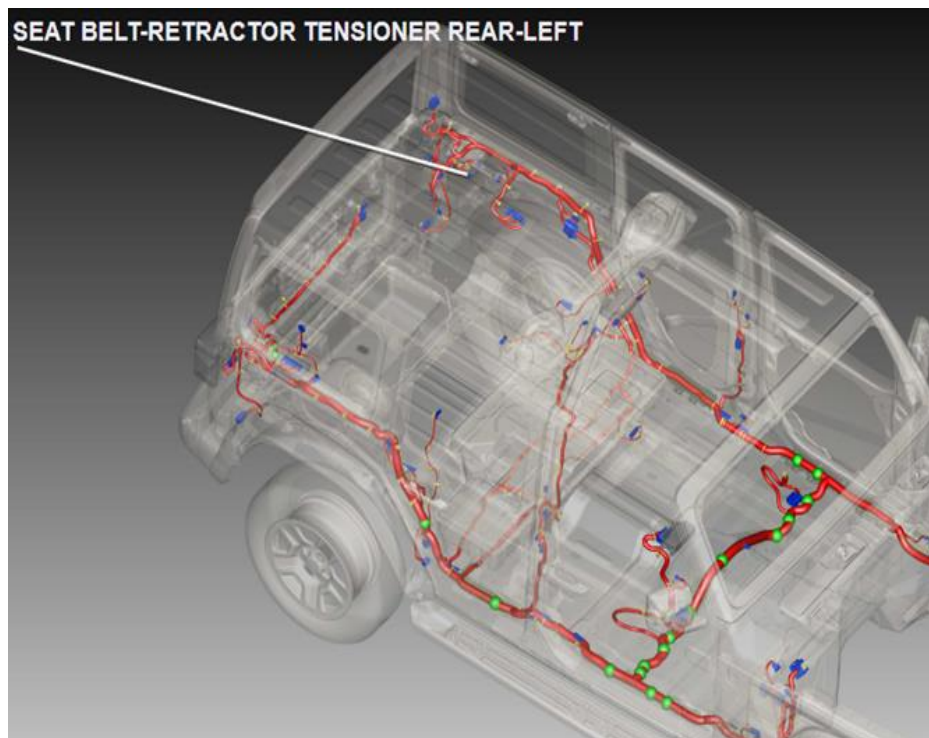
Case Number: S2408000089

Release Date: August 2024

Symptom/Vehicle Issue: Air Bag Lamp On, Diagnostic Trouble Code (DTC) B00E3-13 2nd Row Left Seat Belt Retractor Pretensioner Deployment

Customer Complaint /Technician Observation: The owner complains of the air bag warning lamp displayed on the cluster after a recent service repair. The technician observed the Occupant Restraint Controller (ORC) set DTC B00E3-13 2nd Row Left Seat Belt Retractor Pretensioner.

Discussion: Inspect the location of the left seat belt retractor/pretensioner component connector D3244A. Secure the connection using the push-pull-push method, no parts required.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.