



## STAR ONLINE PUBLICATION



**Case Number: S2408000088**

**Release Date:** August 2024

**Symptom/Vehicle Issue:** Radio (ETM) Is Setting Active DTC B15A1-00 Media Port Connection

**Discussion:** Upon scanning the vehicle for DTCs you may find B15A1-00 Media Port connection is set in the Radio (ETM) with no MIL or related customer concern. If the Media Port is operating as designed, this DTC may have set erroneously.

**Diagnosis:** If the media port is inoperative or there is a related customer concern, you should follow the DTC diagnostics and perform repairs as needed. If no concern is identified following DTC diagnostics or there is no customer concern, ignore the DTC and do not replace any components.

A future software update for the Radio (ETM) will be released to remedy this erroneous B15A1-00 DTC.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**