

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

**Technical Service Bulletin: 210-1817**

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

August 2024

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2025 Freelanders FLC21QSSC3500 and 2025 Leprechaun LPC210QSSC3500 Class C Motorhome Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

### **WHAT IS THE ISSUE?**

The hitch label has the incorrect Max Gross Trailer Weight Rating. A new label is provided with this notification.

### **DEALERS: WHAT SHOULD YOU DO?**

Hitch Label Installation Instructions

- The label is located on the hitch
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8602

### **DEALER REPAIR CODES: Dealer Connect**

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
210-1817	SB-412-03-00-004599	INSTALL HITCH LABEL	.10 HRS

Sincerely,

Forest River, Inc.  
Engineer  
Office of Corporate Compliance

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## **WHAT IS THE ISSUE?**

The hitch label has the incorrect Max Gross Trailer Weight Rating. A new label is provided with this notification.

## **OWNERS: WHAT SHOULD YOU DO?**

The label is included with this notification. Instructions to install the new label are below. If you do not feel comfortable installing it yourself. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair. You may visit [www.forestriverinc.com](http://www.forestriverinc.com) to search for dealer locations.

### Hitch Label Installation Instructions

- The label is located on the hitch
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

## **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

Sincerely,

Forest River, Inc.  
Office of Corporate Compliance