

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 425-1809

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

August 2024

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2024 Puma PUT26FKDS-1 Travel Trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

### **WHAT IS THE ISSUE?**

The Gross Vehicle Weight Rating (GVWR) is incorrect on the Federal Placard, showing the Cargo Carrying Capacity (CCC) is lower than it should be. The replacement Federal Placards are included with this notification. See below for replacement instructions.

### **Federal Placard Installation:**

- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
PUMA CUSTOMER SERVICE	(574) 642-0588

### **DEALER REPAIR CODES: Dealer Connect**

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
425-1809	SB-511-01-00-004576	REPLACE FEDERAL PLACARD	.10 HRS

Sincerely,

Forest River, Inc.  
Office of Corporate Compliance

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## **WHAT IS FOREST RIVER AND OUR DEALERSHIPS GOING TO DO?**

The remedy for this TSB is included with this notification. Forest River has notified dealerships of this TSB and has provided them with remedy instructions to install these Federal Placards if you are uncomfortable installing them yourself. You may have the TSB corrected at any Forest River dealership. However, it is preferable if you have your selling dealership perform the remedy. Forest River completely covers your cost for the remedy.

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If you are not comfortable with installing these labels:

Please contact your dealer immediately and request a service appointment to schedule the free remedy. You will need to take the Federal Placard with you to the appointment. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of having a TSB in process for your vehicle and provide the TSB number for the dealership. It is also helpful to the dealership to have a copy of this letter when you take your vehicle in for the recall remedy.

You may also visit [www.forestriverinc.com](http://www.forestriverinc.com) for dealer locations.

## **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

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