



# Technical Service Bulletin

## 93 PSS HV Charger: Q5 PHEV warning message on the instrument cluster (DTC B200000 in 00C6)

93 24 62 2074344/2 July 1, 2024. Supersedes Technical Service Bulletin Group 01 number 24-26 dated June 21, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5 e quattro	2024	All	PHEV

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised Service (Updated statement eta)
1	06/21/2024	Initial publication

### Customer states:

- A warning message is displayed on the instrument cluster.

### Workshop findings:

The following DTC and symptom code is logged in *High Voltage Battery Charger control module -J1050-*, (address word 00C6):

- DTC B200000:** Control module faulty (**symptom 1049088**) active/static.

## Technical Background

Not applicable.

## Production Solution

Not applicable.

## Service

- Explain to the customer that a solution is in development. A statement pertaining to the availability of this solution is expected to be available in Q3/2024. No repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
- Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).



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## Workaround

1. If this PSS applies, please delete the DTC in the *High Voltage Battery Charger control module -J1050-*, (address word 00C6) following the instructions in the attachment “q5instructions.pdf”.
2. Please inform the customer to use the following procedure when charging with the ULK (Universal Charging Cable) until the new software is available.
  - a. When charging on 110V set the ULK to charge at 50% power (Figure 1). The charging power can be changed by long pressing the button above the Audi rings on the ULK.



**Figure 1:** ULK at 50% charge power.

- b. When charging on 220V 100% charge power can be selected.
  - c. Public level 2 charging infrastructure is not affected as they will always charge at 220V.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 Up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>
<b>Service Number:</b>	9352
<b>Damage Code:</b>	0039



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<b>Diagnostic Time:</b>	GFF	0150 0010	See SRT with associated operations
	GFF	0150 0060	Time stated on the diagnostic protocol
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2074344/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

**Replacing parts or performing other procedures then specified in this PSS will not fix this complaint. Replaced parts and associated labor cost will be debited!**

## Additional Information

All part and service references provided in this TSB (**2074344**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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