



Technical Service Bulletin

90 ICAS: Automatic time setting always sets to UTC

90 24 10 2074399/2 July 1, 2024. Supersedes Technical Service Bulletin Group 90 number 24-09 dated July 1, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 e-tron Sportback	2022 - 2024	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Production Solution</i> (Updated text)
1	07/01/2024	Initial publication

Customer states:

- When activating the setting “Automatically set date and time” in the MMI Date & Time setting page, the vehicle sets its clock to Universal Time Coordinated (UTC) instead of local time.

Workshop findings:

- The “Set date and time automatically” option is activated.
- The time can be set manually, but as soon as “Set date and time automatically” is activated, the clock reverts to UTC.

Technical Background

Software issue in ICAS (in-car application server)/gateway.

The navigation database is needed to calculate the time. It is not available on vehicles without a navigation system. When the “Set date and time automatically” function is activated, the clock reverts to UTC without conversion to the time zone.

Production Solution

The production solution will be implemented starting in week 25/24.

Service



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This TSB closes PSS 2071759: *90 PSS Automatic time setting always sets the vehicle to UTC.*

The workaround can also be performed by the customer:

- Deactivate the “Set date and time automatically” function and set the time manually.
- Set the time on the MMI via the start screen: *SETTINGS > General > Date & time > Set date and time automatically* must be set to **inactive** (Figure 1).



Figure 1: Date & Time settings

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Do not replace parts or attempt repairs. Unjustified labor / replacement parts will be debited. **Invoicing under warranty is not permitted.**

Additional Information

All part and service references provided in this TSB (**2074399**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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