



Technical Service Bulletin

57 Message in instrument cluster: "Engine start system: fault" or "Power unit start system fault", B200047
57 24 52 2074732/1 July 27, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2023 – 2024	All	Not Applicable

Condition

Customer states:

The message “**Engine start system: fault**” or “**Power unit start system: fault**” appears in the instrument cluster. There are no functional issues.

Workshop findings:

The following DTC and symptom code combination is stored in the Comfort Control Module, -J393- (address word 0046):

- **DTC B200047:** Control Module Faulty, active/static – Symptom 65552.

Technical Background


There is a software issue in Comfort Control Module -J393-.

Production Solution

Not applicable.

Service

SVM Update Instructions

 **NOTICE**

The key must be on the emergency reader coil during the update.

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the Comfort Control Module -J393- (address word 0046) to software version 0630 using the SVM action code as listed in the table below, if necessary:



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Model	Diagnostic Address	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
Q8 e-tron	0046	8W1.907.064.*	0627 or 0628	8W1.907.064.*	0630	46A034



After the update, a bus sleep cycle must be performed before exiting Guided Fault Finding.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5789		
Damage Code:	0039		
Labor Operations:	Software update	0151 0010	See SRT with associated operations
	Software update	0151 0060	Time stated on the diagnostic protocol
	Check vehicle (bus sleep mode)	0689 0199	10 TU
Claim Comment:	As per TSB 2074732/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2074732**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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