



Technical Service Bulletin

57 Engine Start system warning or Power unit start system warning, B200047

57 24 49 2071735/6 July 3, 2024. Supersedes Technical Service Bulletin Group 57 number 24-41 dated May 14, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, e-tron GT, RS e-tron GT, Q7, SQ7, Q8, SQ8, and RS Q8	2023 - 2024	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
6	-	Revised header (Updated module filter and vehicle filter) Revised <i>Service</i> (Updated Service software information) Revised <i>Warranty</i> (Updated Labor Operations)
5	05/14/2024	Revised <i>Service</i> (Updated Software version in SVM Table)
4	04/16/2024	Revised header (Add Module Part Numbers) Revised <i>Service</i> (Added Part Numbers to SVM Table) Revised <i>Warranty</i> (Adjusted Labor Operations)

Customer States:

The message “**Engine start system: fault**” or “**Power unit start system: fault**” appears in the instrument cluster. There are no functional issues.

Workshop findings:

The following DTC and symptom code combinations is stored in the Comfort Control Module, -J393- (address word 0046):

- **DTC B200047:** Control Module Faulty, active/static – Symptom 65552.

Technical Background



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There is a software issue in the Comfort Control Module -J393-.

Production Solution

Not applicable.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
2. Update the Comfort Control Module -J393- (address word 0046) to software version 0630 using the SVM action code as listed in the table below, if necessary:

Model	Diagnostic Address	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
A4, A5, Q7, and Q8	0046	8W1.907.064.*	0627	8W1.907.064.*	0630	46A034
e-tron GT	0046	992.907.064.*	0627	992.907.064.*	0630	46A034

NOTICE

The key must be on the emergency reader coil during the update.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	5789
Damage Code:	0039



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Labor Operations:	Software Update	0151 0010	See SRT with associated operations
	Software Update (Includes checking for DTCs)	0151 0060	Time stated on the diagnostic protocol
	Vehicle Check (Data bus sleep mode)	0689 0199	10 TU
Claim Comment:	As per TSB 2071735/6		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2071132: *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (**2071735**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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