



# Technical Service Bulletin

## 55 Customer requests gesture-controlled rear lid opening/closing function (virtual pedal) to be deactivated

55 24 99 2070966/3 July 27, 2024. Supersedes Technical Service Bulletin Group 55 number 24-96 dated June 5, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3, Q7, and Q8	2019 – 2025	All	Virtual Pedal
e-tron	2019 2021 – 2023		
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, A6, A7, and A8	2019 – 2022		
RS 5, and RS 5 Sportback	2019 2021 – 2022		
SQ7, SQ8, and RS Q8	2020 – 2025		
e-tron Sportback	2020 – 2023		
A6 allroad, S6, S7, and S8	2020 – 2022		
RS 6 Avant, A7 e quattro, and RS 7	2021 – 2022		
e-tron GT, RS e-tron GT, Q4 e-tron, Q4 Sportback e-tron, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2022 – 2025		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, SQ8 Sportback e-tron	2024 – 2025		

## Condition



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REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Added model year 2025 vehicles) Revised <i>Technical Background</i> (Added note of model year update)
2	06/05/2024	Revised header (Removed model year 2024 vehicles) Revised header (Removed model year 2023 Q7 and Q8) Revised <i>Technical Background</i> (Added notice of removed models)
1	08/08/2023	Initial publication

The customer requests that the gesture-controlled rear lid opening/closing function, commonly referred to as virtual pedal, be deactivated.

## Technical Background

It is possible to deactivate the virtual pedal functions if the customer wishes.

For Audi Q7 and Q8 models, this option is no longer available as of model year 2023. All 2024 models are also excluded from this TSB and are unable to have the function deactivated. This option will be available again as of model year 2025.

## Production Solution

Not applicable.

## Service

To deactivate the virtual pedal feature, proceed as follows:



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Access control module OBD for the 46 module and select **“Adaptation”**.

Click the caret to the left of **“Personalization of user account 1”** (Figure 1).

Scroll down to **“Rear lid release via rear lid open sensors”**.

Click the **“Input”** field and set it to **“Off”**.

Repeat these steps for the personalization of user account(s) 1-7.

While still in the **“Adaptation”** screen, click the caret to the left of **“Personalization settings vehicle”** (Figure 2).

Adaptation/parameter	RDID	Current value	Input	Unit
> Personalization settings key 1	\$3A9E			
> Personalization settings key 2	\$3A9F			
> Personalization settings key 3	\$3AA0			
> Personalization settings key 4	\$3AA1			
< Personalization of user account 1	\$0B84			
Central locking system		Individual doo...		
Release button in rear lid handle locked		off		
Auto lock		on		
Auto unlock		on		
Comfort opening window, driver side		off		
Comfort opening window, frt. pass. side		off		
Comfort opening sunroof		off		
Acoustic confirmation signal		on		
Rear shade automatic		off		

Filter: Personalization

**Figure 1:** Access the 46 module adaptation settings (red arrow).



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Scroll down to “Rear lid release via rear lid open sensors”.

Click the “Input” field and set it to “Off”.

Perform a 10 second key cycle and check the function of the virtual pedal.

To re-activate, follow the same steps listed above however change the “Input” setting to “On”.

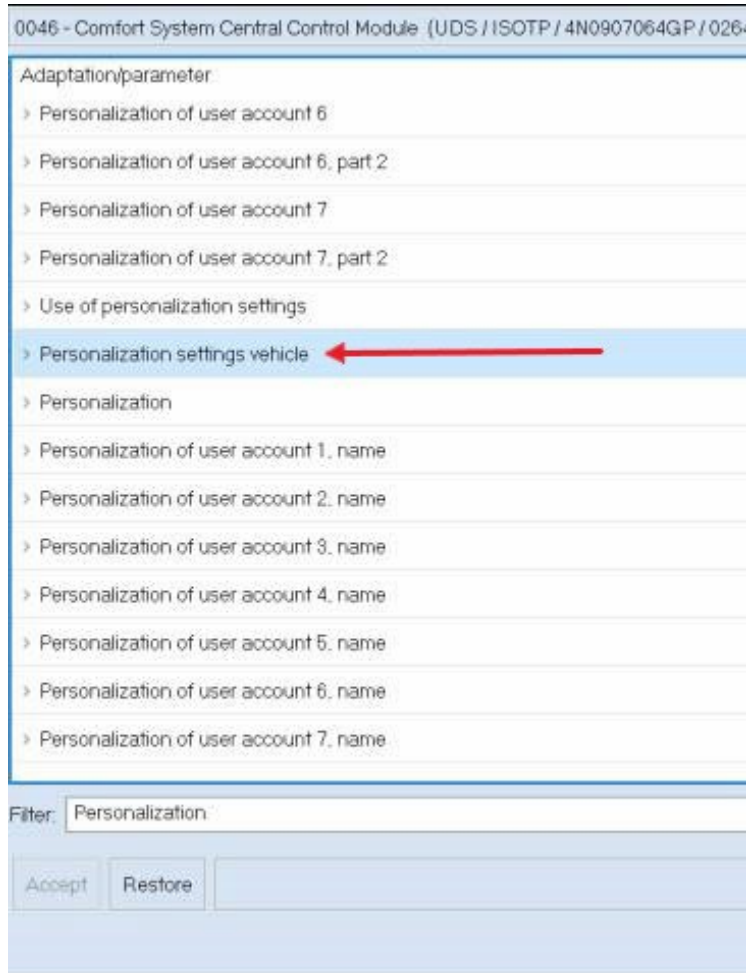


Figure 2: Access the 46 module adaptation settings (red arrow).

## Audi A6 and A7 up to and including model year 2021:

On the Audi A6 and A7, the gesture-controlled rear lid closing function can be deactivated separately. For this to be possible, one of the following combinations of part number and target data container for diagnostic address 0064 (rear lid power opening control unit) must be fitted:

Part Number	TDC	TDC Index
3G0962243B	4K0909477	A, B, C, D, or E
3G0962243C	4K0909477	A, B, C, D, or E
3G0962243D	4K0909477	D or E

If one of the above combinations is fitted, the closing function can be deactivated with SVM code 064ES005.



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If required, the closing function can be reactivated with **SVM code 064ES006**.



## NOTICE

- **Resetting the user accounts to factory settings changes these values to “on”.**
- **Replacement of the Comfort control module -J393- (address word 46) may revert the changes to “on”.**
- **Coding of the Comfort control module -J393- (address word 46) may revert the changes to “on”.**
- **If the virtual pedal functions are inoperative with no DTC, check the personalization settings above.**
- **The virtual pedal feature is no longer available from MY23 on (sedan models only), see TSB 2067818.**

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2070966**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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