



# Technical Service Bulletin

## 37 Gearbox malfunction warning, DTC P0A2B00 is stored in the electric drive control module

37 24 11 2063622/3 July 31, 2024. Supersedes Technical Service Bulletin Group 37 number 22-05 dated April 16, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5 e quattro	2020 – 2021	All	Not Applicable
A7 e quattro	2021		

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Condition</i> (updated Workshop findings)
2	04/17/2022	Revised <i>Service</i> (Corrected Control Module Identification)
1	06/23/2021	Initial publication

### Customer states:

- The gearbox malfunction warning message is displayed in the instrument cluster.

### Workshop findings:

The following DTC is/are stored in the Electric Drive Control Module, J841 (address word 0051):

- DTC P0A2B00** (Drive Motor "A" Temperature Sensor Circuit Range/Performance) with symptom code 50983.

## Technical Background 1

Not applicable.

## Production Solution

Not applicable.

## Service

**Scenario:** **A.** If the above conditions apply and at least one control module can be updated according to the SVM tables below then continue with this TSB

**B.** If the software of both control modules is already at the latest level or if the installed software of both control modules is not in the SVM tables below, this TSB does not apply and you should perform the following:

Perform the appropriate ODIS test plans for the DTC completely.

Open an Audi Technical Assistance Center (TAC) case with your diagnosis information attached or uploaded to GFF paperless.



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Contact the Audi Technical Assistance Center (TAC) for assistance.

## SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*
2. Update the Transmission Control Module (TCM), J217 and/or the Electric Drive Control Module, J841 using the SVM action codes as listed in the table below.
3. For this SVM update, two SVM action codes might have to be performed following the tables below.

Transmission Control Module SVM Table						
Model	Transmission	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input #1
Q5 TFSI e (PHEV, Hybrid)	0DK	80A927156D	0002	80A927156D	0003	02A220
A7 TFSI e (PHEV, Hybrid)	0DK	4K0927156D	0001	4K0927156D	0002	

Electric Drive Control Module SVM Table					
Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input #2
Q5 TFSI e A7 TFSI e (PHEV, Hybrid)	80A907080A	0008 or 0009	80A907080B	0102	51A003

4. After the SVM update, clear faults and test drive to ensure proper operation.



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## Warranty

<b>Claim Type:</b>	If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	3730		
<b>Damage Code:</b>	0041		
<b>Labor Operations:</b>	Software update	0151 0000	Time stated on the diagnostic protocol
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Charge battery	2706 8950	See SRT with associated operations
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
<b>Claim Comment:</b>	As per TSB 2063622/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2063622**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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