



Technical Service Bulletin

27 Handover inspection: 12V vehicle battery defective due to showroom charging

27 24 78 2074789/1 July 31, 2024.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|------------|-------------|-----------|----------------------------|
| A8, and S8 | 2022 – 2025 | All | Not Applicable |

Condition

Workshop Findings:

As part of the handover inspection for a former showroom vehicle, a damaged 12V vehicle battery is identified.

Technical Background 1



12V vehicle batteries in A8/S8 vehicles may be recharged only occasionally with the hood open. It is not permitted to permanently supply them with power in showrooms.

Please note the modified instructions in the Maintenance Manual “Battery: connecting stationary battery charging unit”.

These instructions may result in the 12V battery becoming damaged under unfavorable conditions. The damaged battery is identified as part of the handover inspection.

Production Solution

Not applicable.

Service

If the vehicle was previously in the showroom and has been charged according to the modified instructions in the Maintenance Manual, and a damaged 12V battery was identified during the handover inspection, this battery must be replaced.



The modified instructions in the Maintenance Manual for vehicles in the showroom do not exempt you from regularly charging the 12V vehicle battery.





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This TSB must only be used for showroom vehicles. Billing is not permitted in the event that the instructions regarding maintenance of stock vehicles and vehicles that are stationary for long periods are not followed.

In such a case, we may reject the warranty claim and redebit the parts.

Warranty

| | | | |
|--------------------------|---|--|--|
| Claim Type: | <ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. | | |
| Service Number: | 2706 | | |
| Damage Code: | 0055 | | |
| Labor Operations: | Remove and install luggage compartment side trim (rear) | 7003 1999 (PR no. 0K4) | 50TU |
| | Remove and install luggage compartment side trim (rear) | 7003 1999 (PR no. 0K3) | 60 TU |
| | Remove and install rear luggage compartment trim | 7006 1900 (PR no. 0K0) | 10 TU |
| | Remove and install battery | 2706 1999 (PR no. 0K3 / 0K4) | 10 TU |
| | Remove and install battery | 2706 1999 (PR no. 0K0) | 30 TU |
| | Deactivate and activate high-voltage system (48V) | 9310 8350 (PR no. 0K4) | See SRT with associated operations |
| Diagnostic Time: | GFF | 0150 0000 | Time stated on the diagnostic protocol |
| | Charge Battery | 2706 8950 | See SRT with associated operations |
| Claim Comment: | As per TSB 2074789/1 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Additional Information

All part and service references provided in this TSB (**2074789**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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