



57-23-01TT – KESSY Inoperative

Release date: 7/5/2024

Condition

ATTENTION:

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN AS TITLED.
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan	2022 - 2023	All	All	All	All
Jetta, Taos, Tiguan	2024	All	All	All	All

Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2069480/2	7/5/2024	57-23-01TT	Update to model and model year applicability.
2069480/1	2/9/2023	57-23-01TT	Original publication.

Technical Background

The customer may complain that KESSY door lock and/or unlock features from the exterior door handles are inoperative. The key(s) may still work via FOB functions (button press).

One or both of the following DTCs may be present in Address 09:

DTC	Description
B1479F0	Remote control key 1 Movement sensor faulty
B147AF0	Remote control key 2 Movement sensor faulty



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Production Solution

Not applicable.

Service

Replacement of the key remote is not necessary. Remove the battery from the affected key(s) and leave removed for 20 seconds. Re-install the battery and verify operation of KESSY lock and unlock.

Warranty

Not applicable.

Required Parts and Tools

Not applicable.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.