

**Loss of a Driver's Key While Transporting the Vehicle (31/12)**

Change overview

| Release | Date              | Change                     |
|---------|-------------------|----------------------------|
| 0       | September 7, 2012 | • First publication        |
| 1       | May 4, 2020       | • Vehicle types added      |
| 2       | May 7, 2024       | • Vehicle types added      |
| 3       | July 23, 2024     | • Update of labor position |

Model Line: **718 – all models (981 / 982)**  
**911 – all models (991 / 992)**  
**Taycan - all models (Y1A / Y1B / Y1C)**  
**Panamera – all models (970 / 971 / YAA)**  
**Macan – all models (95B)**  
**Cayenne – all models (92A / 9YA / 9YB)**

Model Year: **As of 2010**

Concerns: **Driver's key** (also referred to below simply as "remote control")

Cause: **Loss of a driver's key while transporting the vehicle:**  
**Instructions and procedure** in the event of the loss of a driver's key **while transporting the vehicle** (prior to vehicle delivery to the Porsche Center).

Action: If the loss of a driver's key is discovered during vehicle delivery (to the Porsche Center), always proceed in accordance with the procedure described below:

- The **complete set of locks must be replaced**.
- The missing driver's key **must not** (in compliance with anti-theft measures) be replaced by a **single new** driver's key (remote control).

**Information**

**As soon as the ordering process for a new set of locks / remote control is active, no further teaching processes needs to be carried out for the old set of locks / remote control in order to comply with safety regulations.**

If this default value is not adhered to, the new set of locks / remote control is blocked and can no longer be programmed.

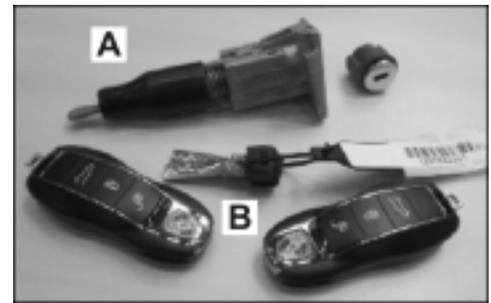
The new set of locks must be taught using the supplied remote control.

⇒ The teaching process gives the vehicle a **new "identity"**.

The set of locks consists of:

- Lock mechanism (with mechanical components),  
⇒ *Complete set of locks (sample illustration) -A-* and
- two remote controls (including emergency key),  
⇒ *Complete set of locks (sample illustration) -B-*.

If a replacement is required, a new set of locks is created especially for the vehicle, which must then be taught on the vehicle.



*Complete set of locks (sample illustration)*

Tool:

- **P90999 - PIWIS Tester 4**
- Battery charger with a current rating of **at least 90 A**, e.g., **VAS 5908 90 A battery charger**. For further information about the battery chargers to be used, see the corresponding Workshop Manual.  
⇒ *Workshop Manual '270689 Charging battery and vehicle electrical system'*

References:

- ⇒ *Workshop Manual '570919 Removing and installing lock barrel'*
- ⇒ *Workshop Manual '571119 Removing and installing (inner) door handle'*
- ⇒ *Workshop Manual '681119 Removing and installing glove compartment lock'*
- ⇒ *Workshop Manual '966255 Replacing remote control'*

**Labor position**

Labor position:

| APOS     | Labor operation                     | I No. |
|----------|-------------------------------------|-------|
| 57091900 | Removing and installing lock barrel |       |
| 57091901 | Removing and installing lock barrel |       |
| 57091950 | Removing and installing lock barrel |       |
| 57111901 | Removing and installing door handle |       |

| <b>APOS</b> | <b>Labor operation</b>                         | <b>I No.</b> |
|-------------|--|--------------|
| 57111903    | Removing and installing door handle            |              |
| 68111900    | Removing and installing glove compartment lock |              |
| 96625600    | Replacing 2 remote controls                    |              |

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