



SSM 52722 2019–2024 Ford And Lincoln Vehicles - Equipped With SYNC3 - Various FordPass/LincolnWay Connectivity Concerns With DTC B156D:89 Stored The Telematics Control Unit Module (TCU)

Some 2019-2024 Ford and Lincoln vehicles equipped with SYNC3 may experience various FordPass/LincolnWay connectivity concerns including but not limited to: missing activation prompt (pop-up) on the vehicle's center display screen when attempting to activate vehicle through FordPass/LincolnWay, incorrect location/global positioning system (GPS) reported through FordPass/LincolnWay, problems with remote commands being performed through FordPass/LincolnWay, incorrect data/information reported on FordPass/LincolnWay. These symptoms will be accompanied by diagnostic trouble code (DTC) B156D:89 in the TCU. This may be due the accessory protocol interface module (APIM) software. To correct the condition, update the APIM software.