



## **SSM 52718 2024 F-150 Non-Lightning - Modules On HS-CAN3, MS-CAN1, MS-CAN2 And/Or FD-CAN2 Do Not Respond To FDRS - No DTCs In The Affected Modules**

Some 2024 F-150 non-Lightning vehicles may exhibit modules on the high-speed controller area network 3 (HS-CAN3), medium-speed controller area network 1 (MS-CAN1), medium-speed controller area network 2 (MS-CAN2), and/or the flexible data rate controller area network 2 (FD-CAN2) not responding to the Ford Diagnosis and Repair System (FDRS) and the modules on these networks fail the network test without any diagnostic trouble codes (DTCs) tied to the affected modules. The modules on the flexible data rate controller area network 2 (FD-CAN1) and the high-speed controller area network 1 (HS-CAN1) will communicate with the FDRS. Vehicles equipped with a power opening/closing tailgate may also exhibit an intermittent inoperative power tailgate. This may be due to the gateway module A (GWM) not being configured properly. To correct this condition, download and run the GWM - Gateway Module A (GWM) Configuration application using the latest version of the FDRS. For claiming, use causal part number 14G490 and applicable labor times from Section 10 of the Service Labor Times Standard (SLTS) Manual.