

**Subject:**

**\*\*\*SUSPENDED\*\*\* SSPD7 - SPECIAL SERVICE PROGRAM - CX-30 (DM) AND MAZDA3 (BP) BODY CONTROL MODULE (BCM) AND VEHICLE CONTROL MODULE (VCM) SOFTWARE CONCERN**

**Campaign No.: SSPD7**

**Last Issued : 07/15/2024**

**DESCRIPTION**

**ATTENTION ALL MAZDA DEALERS. EFFECTIVE IMMEDIATELY THIS CAMPAIGN IS SUSPENDED.**

**As of July 26, 2024 this campaign is Suspended temporarily. Please read below for any repairs in progress.**

- All repairs in progress can continue using this updated repair procedure and warranty claims will still accept, but dealers should stop repairing immediately after all in-process repairs are completed.**
- Please make sure the VCM was updated to “C” level as there is no “D” level. You have to also re-program the BCM and VCM individually.**
- We will leave repair and parts/warranty available temporarily so repairs from this week can be completed and claimed.**
- Campaign turning back on – this is TBD, we will turn on the campaign when the issues are sorted out.**

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by “do-it-yourselfers.” Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.