

105 Second Street NW
Red Bay, Alabama 35582
tiffinmotorhomes.com



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VIN:

**Cummins Campaign C7024
Incorrect Torque on Speed Indicator Ring Bolts**

July 15, 2024

Dear Tiffin Motorhome Customer,

Please see the enclosed letter from Cummins Inc, about a campaign that involves the motorhome identified by the VIN above. Please arrange to have this update completed at an authorized Cummins service center. If you have any questions or need help finding a local Cummins service center, please contact Cummins by phone, 1-800-CUMMINS or visit their website, care.cummins.com.

Cummins will need the engine serial number (ESN) and original in-service date (ISD) for the motorhome. This information is located below.

VIN:

ESN:

ISD:

Thank you for your attention to this matter,

Tiffin Motorhomes Recall Department



July 8, 2024

Dear Cummins Customer:

Cummins Inc. has launched a campaign that may affect your Model Year 2021-2022 L9 CM2450 L126B engine. Our records indicate that your engine may have been built with incorrect torquing on the speed indicator ring bolts. If left unchecked, the engine may fail. This campaign will provide the required parts to complete the repair. The parts and labor for this repair will be provided to you at no cost.

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete the repair.

In order to serve you better it is important to register your product. If you have not already registered your Cummins product, or your details need to be updated, use one of the following options to register your product. Using your phone or tablet, scan the QR Code below and complete the registration online. Or, using your laptop, you can register your product at <https://prodreg.cummins.com>.

If you are no longer the owner of the engine or vehicle listed in the table, please forward this notice to the new owner or provide the new owner's contact information via email to Cummins at cummins.campaign.administration@cummins.com so that we can update the contact information and notify them of this recall.

Finally, if the engine has been scrapped, or otherwise taken out of service, and replaced with another Cummins product, please contact your local Cummins Distributor or authorized warranty dealer for assistance in handling the necessary updates for your Cummins product.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.

Scan the QR code and complete the registration of your Cummins product online.

