Warranty Extension for Ascent Front Brake Judder/Squeak on certain

2019 to 2024 MY Ascent Vehicles Manufactured PRIOR to January 11th, 2024

As part of Subaru of America's dedication to customer satisfaction, Subaru of America, Inc. (SOA) is announcing a Warranty Extension to the Front Brakes on 2019-2024 MY Ascent Vehicles Manufactured PRIOR to January 11th, 2024.

Ascent Front Brakes

Affected vehicles are equipped with front brakes that may, under certain conditions, exhibit a squeak or squeal type noise or a judder type feel when coming to a stop.

For qualifying repairs, this extension covers the costs of diagnosis and replacement of the front brake components—brake pads, rotors, and tie bars with bolts—with newly developed parts. The extended warranty coverage will end once the newly developed parts have been installed.

Most parts are available now, with the new brake pads expected to arrive at your Subaru Retailer by the end of December 2024. In the interim, this extended warranty will cover any qualifying repairs using currently available components.

The coverage period extends the Basic New Car Limited Warranty as it applies to the Front Brake Components to Eight (8) years or one hundred and fifty thousand (150,000) thousand miles whichever occurs first.

Inspections or repairs under this coverage period must be completed prior to the expiration of that Eight (8) year period, or before 150,000 miles, whichever comes first from the vehicle Warranty Start Date.

Effective from the date of this customer notification, ALL affected vehicles regardless of the vehicle's mileage and warranty start date will be covered for these repairs for a period of one (1) year.

Owner Notification

Subaru is sending a letter to all owners of affected vehicles. A copy of the Customer Notification Letter is **linked here** for reference. Customer letters will begin mailing the August 22, 2024.

Customer Reimbursement

Customer's who have previously had repairs performed may be eligible for reimbursement. Please see the attached linked letter for further information.