

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: HOOD CANNOT BE OPENED	Service Alert No.: SA-048/24
	Last Issued : 07/25/2024

BULLETIN NOTES

This service alert supersedes the previously issued service alert(s) listed below. The changes are noted in Red text.

Previous Service Alert(s):	Date(s) Issued:
SA-085/23	12/22/23

APPLICABLE MODEL(S)

2025 CX-70

2024-2025 CX-90

DESCRIPTION

Some customers may experience an issue where the hood cannot be opened using the release cable. To open the hood for diagnosis and repairs, follow the repair procedure below.

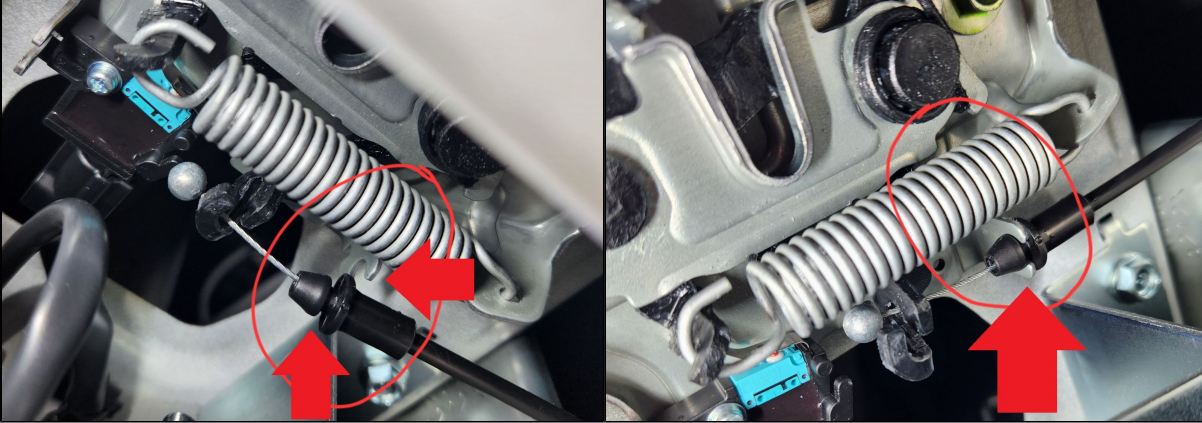
REPAIR PROCEDURE

The procedure in MGSS directs you to remove the front bumper for hood cable and latch repairs, however, you need the hood open to do that. To open the hood, you do not need to remove the bumper, and the final repair may be as simple as properly attaching the cable to the latch. (See the photos below.)

NON-DESTRUCTIVE WAY TO GET TO THE LATCH AND OPEN THE HOOD

1. Pull the inner fender panel.
2. Reach up to access the hole in the core support.
3. Manually operate the lever to open the latch.
4. Repair the vehicle as needed.

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