



<b>Subject:</b>  LIFTGATE MANUAL RELEASE	<b>Service Alert No.:</b> SA-045/24
	<b>Last Issued :</b> 07/25/2024

## BULLETIN NOTES

This SA supersedes the previously issued SA(s) listed below. The changes are noted in Red.

Previous SAs:	Date(s) Issued:
SA-046/23	08/01/23

## APPLICABLE MODEL(S)/VINS

2025 CX-70

2024-2025 CX-90

## DESCRIPTION

Customers may report that the liftgate does not open or unlatch. This may happen after a discharged battery or after charging a dead battery.

## REPAIR PROCEDURE

1. Verify customer concern.
2. Release the liftgate latch by operating the liftgate latch lever according to the Owner's Manual, and then open the liftgate all the way.
3. Close the liftgate manually.
4. Retest PLG operation.

### Is the PLG working correctly?

- **YES:** Return the vehicle to the customer.
- **NO:** Diagnose using the WSM.

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