

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: DOOR GARNISH GAP	Service Alert No.: SA-044/24
	Last Issued : 07/25/2024

BULLETIN NOTES

This service alert supersedes the previously issued service alert(s) listed below. The changes are noted in Red text.

Previous Service Alert(s):	Date(s) Issued:
SA-064/23	10/17/23

APPLICABLE MODEL(S)/VINS

2025 CX-70
2024-2025 CX-90

DESCRIPTION

Some customers or dealerships will report a gap at the door garnish (trim).



Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern,
2. Replace the rear glass run channel on the affected door(s) using the LEFT FRONT DOOR GLASS RUN-CHANNEL REMOVAL/INSTALLATION, RIGHT FRONT DOOR GLASS RUN-CHANNEL REMOVAL/INSTALLATION, or REAR DOOR GLASS RUN-CHANNEL REMOVAL/INSTALLATION procedure.

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3. Verify the repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
KMV65960XB	GLASS CHANNEL (L)	1	Left Front Door
KMV65860XB	GLASS CHANNEL (R)	1	Right Front Door
KMV67360XA	GLASS RUN CHANNEL (L)	1	Left Rear Door
KMV67260XA	GLASS RUN CHANNEL (R)	1	Right Rear Door

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