

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: FRONT WINDOW DOES NOT AUTO CLOSE	Service Alert No.: SA-043/24
	Last Issued : 07/25/2024

BULLETIN NOTES

This service alert supersedes the previously issued service alert(s) listed below. The changes are noted in Red text.

Previous Service Alert(s):	Date(s) Issued:
SA-066/23	10/19/23

APPLICABLE MODEL(S)/VINS

2025 CX-70

2024- 2025 CX-90

DESCRIPTION

Some customers will report their window will not auto-close. This may be caused by the vehicle learning the window current draw incorrectly because the door moved when the initialization was performed.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Perform the **POWER WINDOW SYSTEM INITIALIZATION PROCEDURE** with the door closed.

NOTE: DO NOT perform the procedure with the door unlatched or it may move during the initialization and learn the normal current draw incorrectly.

3. Open and close the window using the auto function 5 times.

Did it work correctly?

- **YES** - Return the vehicle to the customer.
- **NO** - Diagnose using the instructions in MGSS.

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