

TECHNICAL UPDATE: FRONT BRAKE SWITCH CABLE DAMAGE SCRAMBLER 1200 X AND XE PDI

A technical update has been released to cover potential damage to front brake switch cables when mirrors are fitted during PDI.



Models affected: Scrambler 1200 X and Scrambler 1200 XE

VIN range: ALL

What is the nature of concern? When the mirrors are fitted at PDI, the front brake switch cable can be pinched by the mirror bolt causing damage to the wires.

How will this concern be found? Dealers may report a blown fuse and a short circuit.

What is the impact to the customer? A delayed customer bike handover if identified at PDI. Possible electrical issues for the customer if symptoms present after handover.

What is Triumph doing? Triumph has carried out an investigation into this concern and has found that the front brake switch wire is being trapped by the mirror bolt fastener when fitted at PDI by dealerships staff.

What do I need to do? Dealers are requested to ensure that when fitting the mirrors to these models at PDI, appropriate care is taken not to trap the front brake switch cable. For additional clearance, we suggest unfastening the rubber harness band T3700252 Rubber Band, 88mm, before the mirror bolts are located and fastened. This can then be refastened after the bolts are tightened.

Warranty Claims information: Warranty claims resulting from trapped wires in this area will be rejected.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.