



## STAR ONLINE PUBLICATION



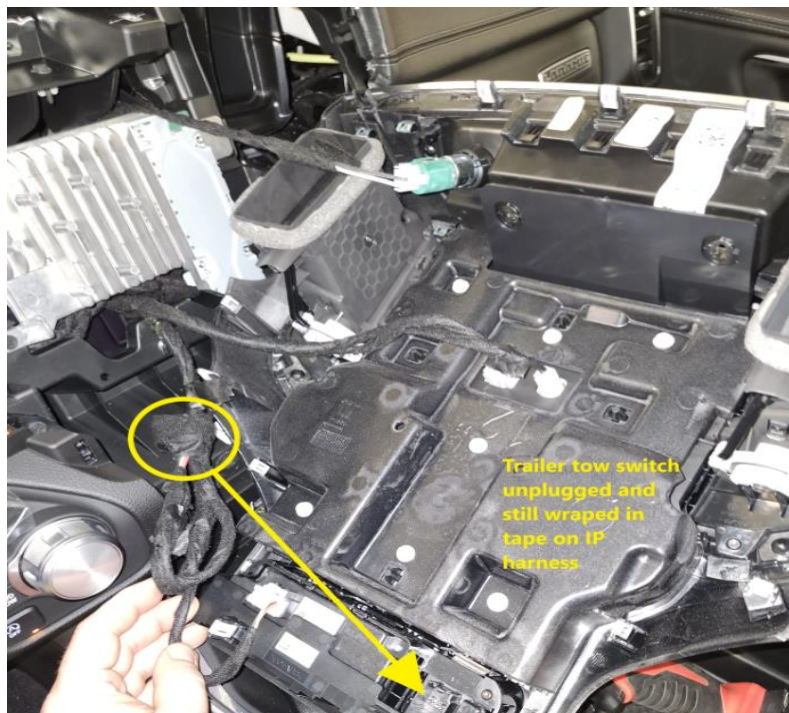
**Case Number:** S2408000085

**Release Date:** August 2024

**Symptom/Vehicle Issue:** “Service Trailer Tow System” Message Displayed on The Cluster

**Customer Complaint/Technician Observation:** The owner complains of the cluster message to “Service Trailer Tow System”. The Technician viewed the display and identified two Diagnostic Trouble Codes (DTCs) setting in the Integrated Trailer Brake Module (ITBM), C10C6-11 Electronic Trailer Brake Manual Lever-Circuit Short to Ground and C10C6-92 Electronic Trailer Brake Manual Lever-Performance or Incorrect Operation Active.

**Repair Procedure:** Inspect the switch component connector at the rear of the center console screen. View the harness for the connector and secure at the location as needed to complete, no parts required.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**