

GPOP - Issue Review System

Part Number: 68517698A\$, 68517699A\$

Part Description: MODULE Door

Issue Description: Windows does not function at 100% or is completely inoperative. Check DTCs in DCM and check the component they are pointing to, depending on the case follow one of the procedures below:

If DTC Door Lock/Unlock Switch Stuck is present:

- check wiring between door module and lock/unlock switch, if there is no problem there, check lock/unlock switch and replace it. If DTC Lost communication with Master window switch is present:
- check the window switch wiring, if there is no problem there, check the window switch and replace it. If DTCs related to window circuit control shorted and/or window lost calibration are present:
- check Wiring between motor and hall sensor to Door module. If there is no problem there, check window seal and track to allow travel only within proper limits, reset module and perform window calibration, if problem continues, check window motor, and if needed, replace it. At the end of the procedure:

Reset DDM/PDM and perform window calibration, if DTC goes stored, the repair is correct. If the window does not work replace DDM/PDM. *****DO NOT USE THIS PROCEDURE FOR REAR WINDOWS, REAR WINDOWS ARE NOT CONTROLLED BY DDM or PDM*****