



Service Bulletin

Bulletin No.: 24-NA-048

Date: July, 2024

ENGINEERING INFORMATION

Subject: Information on Unwanted Rear Automatic Braking (RAB)

Brand:	Model:	Model Year:		VIN Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025	2025				
Cadillac	LYRIQ	2023	2024	—	—	—	—
	XT4						
Chevrolet	Blazer EV	2024	2024	—	—	—	—
	Equinox EV						
	Silverado EV						
	Traverse						
GMC	Acadia		2025				

Involved Region or Country	North America, Uzbekistan, Middle East, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Peru (West), Uruguay (West), Japan, Cadillac Korea (South Korea), China - SGM
Additional Options (RPOs)	Equipped with SENSOR-COLLISION AVOIDANCE & MITIGATION, VEHICLE REVERSE MOVEMENT (RPO UVZ)
Condition	Some customers may comment that the rear automatic braking may brake unwantedly, usually when reversing out of a garage or driveway.
Cause	The cause of the condition may be due to the design sensitivity with the rear virtual bumper.
Correction	If a customer has this condition with their vehicle, dealer technicians can show the customer that there are different settings that the customer can select in their personalization menu to either set an audible alert only or audible alert with braking. Customers are also encouraged to refer to the owner's manual section on reverse automatic braking (RAB) and the warnings that are noted.

Service Procedure

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping

dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Note: DO NOT use or submit another CCND Labor Operation claim when submitting this Warranty claim.

Labor Operation	Description	Labor Time
3486048*	Setting Up Personalization Settings	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	3
Modified	Released March 11, 2024 Revised July 10, 2024 - Updated Involved Region or Country and added Enclave, Equinox EV, Silverado EV, Traverse, and Acadia. Revised July 19, 2024 - Updated the Warranty Information.

