



STAR ONLINE PUBLICATION



Case Number: S248A000012

Release Date: July 2024

Symptom/Vehicle Issue: Speaker Crackle or Static While on Phone Calls

Discussion: The customer hears noise, static and unable hear incoming phone call. But the caller can hear the vehicle driver. Regular audio from radio (AM/FM, Sat radio) sounds fine. Check the radio audio Right Front output circuits to amplifier. This circuit has the audio from the phone calls out of the radio to the Amplifier. Check the connector XY5010A (IP to Body). Check for bent, damaged or loose terminal connections. Check connectors at Amp and radio and inspect wiring harness for damage.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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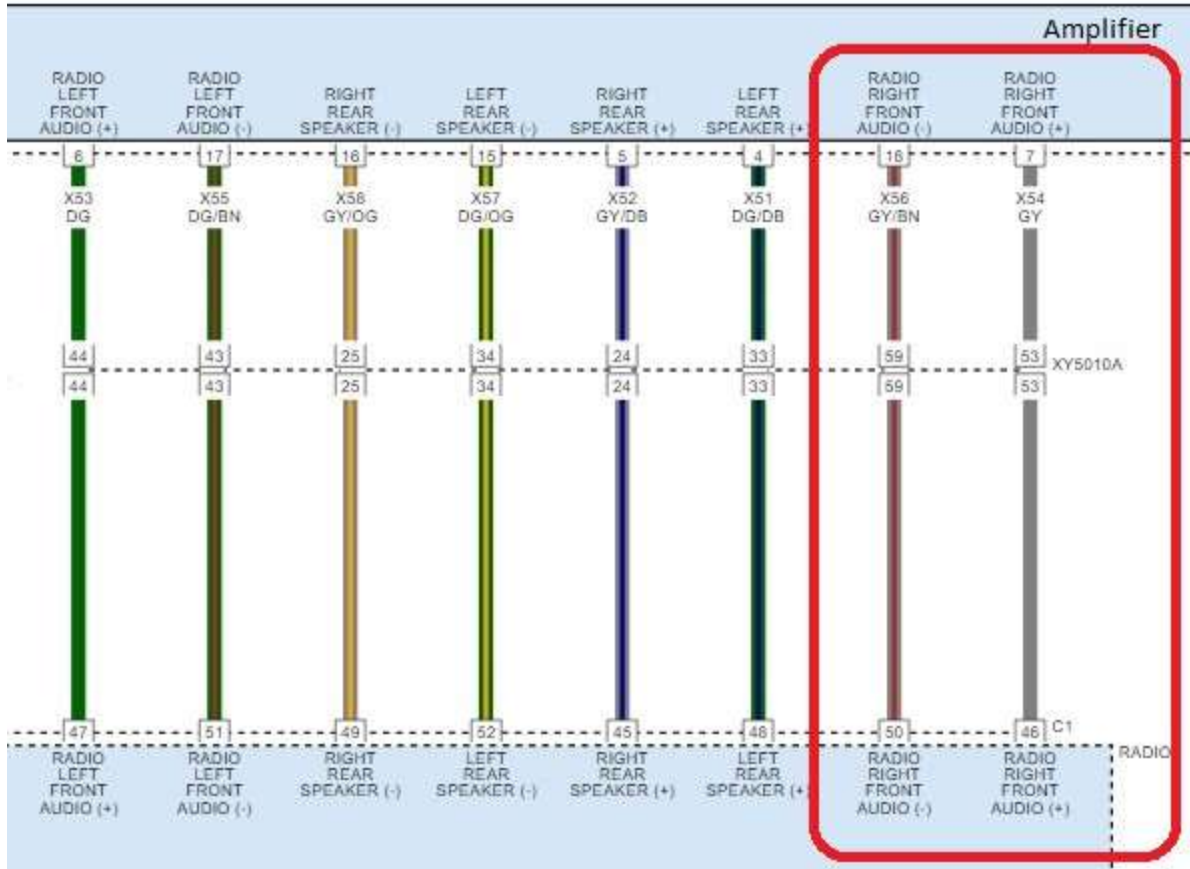


Fig1

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