

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign Deactivation Notification Campaign Deactivation - Wax Inside of Integral Carrier MY23-24 EQE Sedan (295 platform)	DATE: July 15, 2024

IMPORTANT SERVICE CAMPAIGN UPDATE

PERMANENT DEACTIVATION OF CAMPAIGN

The vehicles were visible and flagged in VMI as “OPEN” on **March 15, 2024**.
Unrepaired affected vehicles will be removed from VMI on July 15, 2024.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis

