



SIB 61 01 24

2024-07-10

RATTLING NOISE ORIGINATING FROM WINDSHIELD WASHER FLUID RESERVOIR

This Service Information Bulletin (Revision 2) replaces SI B61 01 24 **dated February 2024**.

What’s New:

- MODEL, removal of certain option codes
- PROCEDURE, addition of fabric tape and washer tank installation method
- PARTS INFORMATION, addition of Fabric Tape and Tank Window Washer (2) washer pumps
- CLAIM INFORMATION section updated

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THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Description
G60	5 Series Sedan, i5 Sedan
G70	7 Series Sedan, i7 Sedan

SITUATION

When driving over rough surfaces, a low-frequency rattling noise can be heard inside the vehicle's cabin. The noise typically sounds as though it is coming from the front right footwell area.

CAUSE

The washer fluid reservoir mounting hook has too much play, which allows the reservoir to vibrate and cause a noise.

CORRECTION

Replace the washer fluid reservoir.

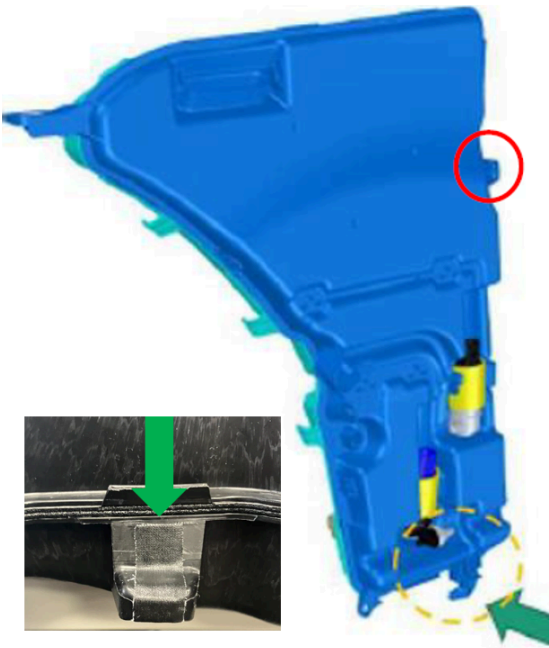
PROCEDURE

In the event of a customer complaint, proceed as follows,



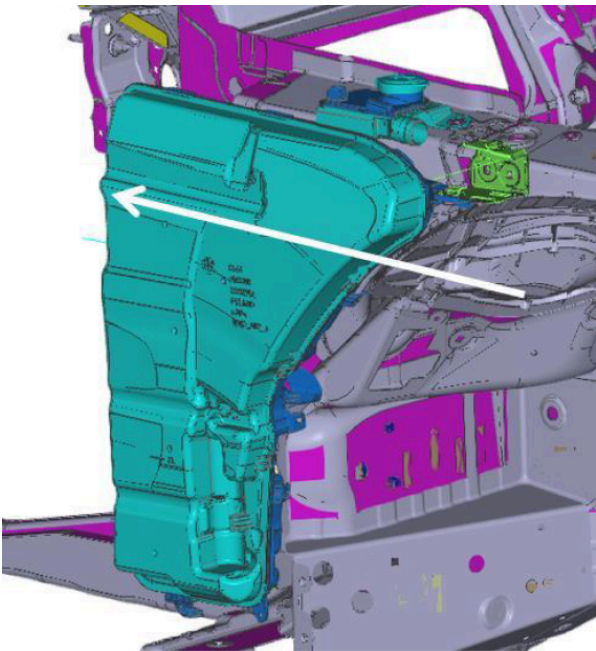
1. Inspect the washer fluid reservoir for play or looseness, check the mounting points or areas where contact may occur.
2. Confirm the source of the noise is the washer fluid reservoir.

3. If the noise is determined to originate from the reservoir, replace it with the improved part listed below. Follow the repair instructions **“Replacing the washer fluid reservoir for the washer system 61 71 065 | REP-REP-P-6171065-G60/G70 - V.1”**.



4. Before installing the new reservoir, apply two pieces of fabric tape to the upper mounting point (circled in red).

Note: layer fabric tape one piece on top of the other.



5. After guiding the washer fluid reservoir into the holder. Press the reservoir firmly towards the passenger compartment before tightening the self-locking hex bolt.

6. After performing the washer fluid reservoir installation, check for leaks, and test functionality of the system.

PARTS INFORMATION

To determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR which will consider the specific equipment and/or options that are fitted to the vehicle.

Dependent on the optional equipment, the function and number of washer pumps can vary. Choose the washer fluid reservoir for your specific equipment and/or options fitted to the vehicle.

(5DM) Parking Assistant system

Part Number	Description	Quantity
61 66 5 A3A 028	Tank window Washer System (2 washer pumps)	1
61 42 2 254 000	Fabric Tape**	Up to 2/meter to size

Or, for vehicles equipped with rear Autonomous Parking Camera

(5DN) Parking Assistant Plus or (5DW) Parking Assistant Professional

Part Number	Description	Quantity
61 66 5 A3A 029	Tank window Washer System (3 washer pumps)	1
61 13 8351989*	Fabric Tape**	Up to 2/cut to size

(**) DN = 1 meter/ 39.37 inches, order rounds to 50/Roll in L=50 m, B=30 mm

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	6166013700	Washer fluid reservoir (including filler channel) Loose
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Diagnosis

Labor Operation	Description	Labor Allowance
51 00 001*	Localizing body complaint(s) (Work time), inspecting the washer fluid reservoir for play or looseness	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, together with the applicable diagnosis above, claim the flat rate labor operation code number below that applies and obtain FRU allowance.

Labor Operation	Description	Labor Allowance
61 71 065	Replacing washer fluid reservoir for washer system (Main work)	As applicable
Or:		
61 71 565	Replacing washer fluid reservoir for washer system (Plus work)	As applicable

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 61 71 565 instead of 61 71 065.

Work time labor operation codes 51 00 001 and 00 58 500 are not considered Main labor operations.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

Sublet Code 4	Reimbursement for the repair-related bulk supply material (Do not use the BMW part number for claim submission)	See the sublet reimbursement calculations below
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Sublet reimbursement calculation for claiming the applicable repair-related bulk supply material (BMW part number) is at the dealer net (DN) price amount for the quantity used plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section

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BMW Group’s AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the “Search” button. Next, click on the “Flat Rate Units” button and enter the flat rate labor operation code in the field to the right, click “Search” to display the Flat Rate Unit Group detail choices.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

