

SIB 54 01 24 SERVICE ACTION: FRONT SUNROOF DRAIN TUBES

2024-07-02

THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Description	Production Date
G01	X3 Sports Activity Vehicle	January 9, 2024 – April 22, 2024

AFFECTED VEHICLES

- Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.
- Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

Incorrect evaluation of the camera system at the manufacturer. It was not recognized that the drain tubes for the panoramic sunroof were not connected to the sunroof inner frame (aka "cassette") at the front of the vehicle.

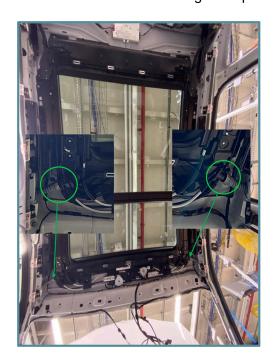
If the drain tubes are not connected to the sunroof cassette, it is possible for water to enter the front footwell of the vehicle.

CORRECTION

Lower the headliner and inspect both front drain tubes for proper connections to the sunroof cassette. Reattach the drain tubes to the sunroof cassette if necessary.

PROCEDURE

1. Lower the headliner following the repair instructions listed in ISTA/AIR 51 44 935.



2. Inspect both front drain tubes (circled) for proper connections to the sunroof cassette, reattach the drain tube(s) to the sunroof cassette if necessary.

Bottom of the photo points frontward.

PARTS INFORMATION

No parts are required to perform the drain tube repair.

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However, as applicable, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Reimbursement for this Service action will be via normal claim entry utilizing the applicable work package information below.

Repair 0054620100	G01 Checking panoramic sunroof water drain hose and reworking if necessary
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop.

Work Pkg	Labor Operation	Description (Plusposition work)	Labor Allowance
# 1	00 76 819	Check the front water drain hose of the panoramic glass sunroof (No repair is required)	24 FRU
# 2	00 76 820	Check and reattach the front water drain hose of the panoramic glass sunroof	24 FRU

Or:

The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 76 205	Check the front water drain hose of the panoramic glass sunroof (No repair is required)	25 FRU
# 4	00 76 206	Check and reattach the front water drain hose of the panoramic glass sunroof	26 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the technician's RO notes and in the claim comments (For example: B54 01 24 WP 1), unless otherwise required by State law.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Service Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

FEEDBACK REGARDING THIS BULLETIN

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Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your	
	feedback in the rating box at the top of this bulletin	
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an	
	IDS ticket to the Warranty Department, or use the chat available in the	
	Warranty Documentation Portal	
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS	
	ticket to the Parts Department	

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