



SIB 31 05 24

2024-07-24

DELIVERY STOP: REPLACE WISHBONE HEXAGON NUT

This Service Information Bulletin (Revision 1) replaces SI B31 05 24 **dated July 2024**.

What's New (Specific text highlighted):

- SIB title changed
- Situation modified
- Cause, Correction, Procedure, Parts Information, Claim Information added

THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Description	Production Date
G01	X3 Sports Activity Vehicle	April 26, 2024 – May 13, 2024
G02	X4 Sports Activity Coupe	April 30, 2024 – May 3, 2024

AFFECTED VEHICLES

- Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.
- Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective July 12, 2024) on certain Model Year 2024 BMW vehicles that were produced between April 26, 2024, and May 13, 2024.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

“Metallic” noises could occur over time.

CAUSE

The wishbone was not secured to the swivel bearing in accordance with the instructions.

CORRECTION

Replace the affected hexagon nut on the swivel bearing.

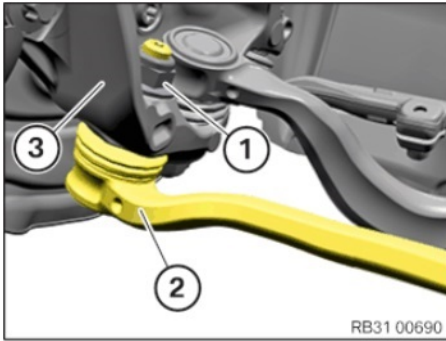
PROCEDURE

NOTE: Refer to the parts information below to determine which side of the vehicle will require the hexagon nut replaced.

Refer to REP31 12 001 Replacing left or right wishbone, Step 5 diagram 1.

- Remove and replace hexagon nut (1).
- Tighten nut (1) according to the specifications.

NOTE: Counter-hold at the Torx socket.



Tightening torques

Wishbone to swivel bearing

M16	Joining torque	100Nm
Renew nut.	Angle of rotation	90°

PARTS INFORMATION

Use and invoice the part number listed below.

Submit a BMW/MINI Recall Parts IDS ticket with the VIN and “000000” listed as the part number and “B31 05 24” in the description.

You will not be able to determine which side needs replacement. The ticket will be resolved with the sales order number and the side you will need to repair.

Part Number	Description	Quantity
07 14 6 875 114	Hexagon nut with collar	1
31 20 6 866 022	Collar screw with spring	1
33 30 6 787 062	Combination nut	1

CLAIM INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below and the required part number.

Repair Code:	0031180200	---
---------------------	-------------------	-----

Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop.

Work Package	Labor Operation	Description (Plusposition work)	Labor Allowance
# 1	00 76 890	Replacing the control arm bolting (Affected side)	4 FRU AWD/ 3 FRU RWD

Or:

The vehicle arrives at your center and this Action shows open (No other Main work will be performed or claimed during this workshop visit).

Work Package	Labor Operation	Description (Main work)	Labor Allowance
--------------	-----------------	-------------------------	-----------------

# 2	00 76 260	Replacing the control arm bolting (Affected side)	6 FRU AWD/ 5 FRU RWD
-----	-----------	---	-------------------------

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (WP) number performed in the technician's RO notes and in the claim comments (For example: B31 05 24 WP 1), unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

