

INTEROFFICE MEMORANDUM

Original Publication Date: May 9, 2024

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service SupportLIMITED SERVICE CAMPAIGN 24TD03 *Remedy Notice*Certain 2022 Model Year Mirai
Infotainment "Service" Submenu Is Not Visible

Specific information for Region support is provided below.

Condition

Certain model year 2022 Toyota Mirai vehicles with Advanced Drive may not have the latest multimedia system software installed. In these vehicles, if the latest multimedia software is not installed, a submenu (called "Service") is not displayed, and the option to enable Over the Air (OTA) updates for Advanced Drive is not shown.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on May 9, 2024.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.