TOYOTA
Technical Service Bulletin

2025 Camry HV Pre-Delivery Service (PDS)

Service Category General

Section Pre-Delivery Service **Market** USA

Toyota Supports ASE Certification

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2025	Camry HV	

REVISION NOTICE

June 11, 2024 Rev1:

- **The Check Torque of Wheel Fasteners section has been updated.**

Any previous printed versions of this bulletin should be discarded.

Introduction

Pre-Delivery Service (PDS) is a critical step in satisfying our new car customers. Customer feedback indicates the following areas deserve special attention when performing PDS:

- Careful inspection for paint chips/scratches and body dents/dings.
- Proper operation of electrical accessories (including interior light, clock, and radio reset).
- Interior cleanliness.
- Proper function of mechanical systems.

Customer retention and proper maintenance of vehicles are, and have always been, a major focus for Toyota. To help remind customers that regular service is essential to the proper maintenance of the vehicle, dealers are required to install a service reminder sticker before delivery. By doing this, customers will be reminded to return to your dealership for service. Your current service reminder sticker may be used. (See PDS Check Sheet item 8 of “Final Inspection and Cleaning.”)

This bulletin contains the PDS procedures that apply specifically to 2025 model year Camry Hybrid vehicles.

Refer to T-SB-0028-24, the universal *Check Sheet* that contains PDS steps that apply to all 2025 model year Toyota vehicles. To properly perform a complete PDS, you must complete all procedures contained in this TSB as well as the universal PDS Check Sheet.

In addition, if the vehicle is stored for over 30 days, refer to T-SB-0023-24, *Long-Term Vehicle Storage Guidelines*.

© 2024 Toyota Motor Sales, USA

2025 Camry HV Pre-Delivery Service (PDS)

Table of Contents

- Warranty Policy 3
- Warranty Information 3
- Required Tools and Equipment 3
- D/C Cut Fuse Installation 4
- Front License Plate and Mounting Bracket Installation* 5
  - Installation Procedure (Type A) 5
  - Installation Procedure (Type B) 6
- Front Wheel Opening Extension Pad Installation 7
- Check Torque of Wheel Fasteners 7
- Tire Pressure Warning System (TPWS) Initialization 8
- Seat Position Control ECU Initialization 8
- Customize ACC Function 8
- Dealer Contact Information for Call Dealer Head Unit Function 8
- Navigation — Set Date & Time by GPS 8

*If applicable.

© 2024 Toyota Motor Sales, USA

2025 Camry HV Pre-Delivery Service (PDS)

Warranty Policy

If the need for additional repairs or adjustment is noted during PDS, the required service should be performed under warranty. Reimbursement will be managed under the warranty policy.

The Warranty Policy and Procedures Manual requires that you maintain the completed Check Sheet in the customer's file. If you cannot produce a completed form for each retailed vehicle upon TMS and/or Region/Distributor audit, the PDS payment amount will be subject to debit.

An additional Repair Order completed in conjunction with normal PDS MUST have time punch/flags for service. If multiple repairs are performed, separate time flags MUST be punched for each repair.

Warranty Information

OP CODE	DESCRIPTION	MODEL	TIME	OFP	T1	T2
001013	Pre-Delivery Service (PDS)	Camry HV	1.5	–	–	–

Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream ADVi*	ADE	TSADVUNIT	1
Techstream 2.0		TS2UNIT	
Techstream Lite		TSLITEPDLR01	
Techstream Lite (Green Cable)		TSLP2DLR01	

*Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- GTS+ software version 2024.01.002.02 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787 or by visiting *TIS – Diagnostics – Tools & Equipment – Techstream Order Portal*.

© 2024 Toyota Motor Sales, USA

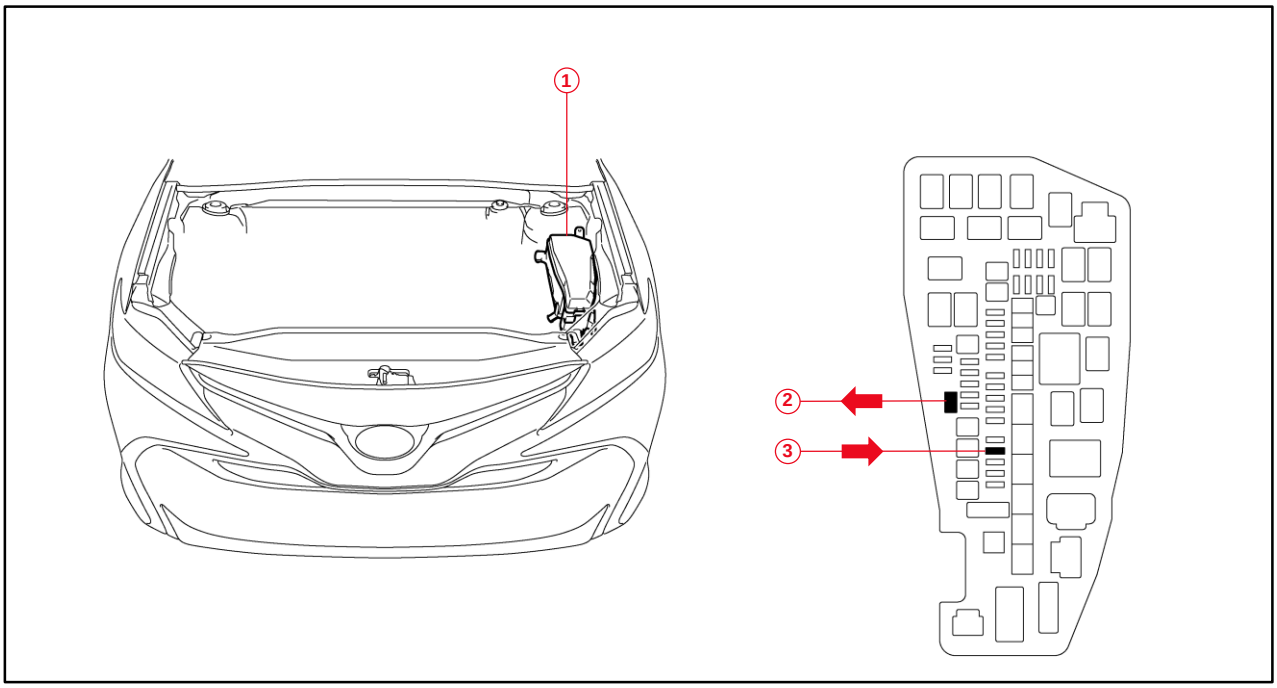
2025 Camry HV Pre-Delivery Service (PDS)

D/C Cut Fuse Installation

To minimize battery discharge during transportation and storage, the D/C cut fuse (30A) has been removed at the assembly plant and temporarily stored in the blank space of the relay block in the engine compartment. During PDS, reinstall the D/C cut fuse (30A) to its original location and confirm ALL related Diagnostic Trouble Codes (DTCs) are cleared.

Remove the D/C cut fuse (30A) from the blank space of the relay block in the engine compartment and install the D/C cut fuse (30A) in the relay block as shown.

Figure 1.



1	**Relay Block**
2	**Remove the D/C Cut Fuse (30A)**
3	**Install the D/C Cut Fuse (30A)**

NOTE

- With the D/C cut fuse (30A) removed, if ANY DTCs are detected when the ignition is turned ON during transportation, use Global Techstream Software (GTS+) to clear ALL DTCs AFTER ensuring that there are NO malfunctions.
- While the vehicle is stored at the dealership, disconnect the negative (–) battery terminal to prevent battery discharge. Refer to T-SB-0021-24, *Battery Inspection and Maintenance During PDS*, for battery maintenance information.

© 2024 Toyota Motor Sales, USA

2025 Camry HV Pre-Delivery Service (PDS)

Front License Plate and Mounting Bracket Installation

The front license plate mounting bracket set (front license plate mounting bracket, two or four long self-tapping screws, and two short self-tapping screws) is loaded in the luggage compartment at the assembly plant. Follow this procedure to install the front license plate bracket and front license plate in states where it is required by law.

Installation Procedure (Type A)

1. Align the holes on the front license plate mounting bracket with the dimples on the front of the lower grille.

2. Install the four long self-tapping screws through the slotted and round holes on the front license plate mounting bracket into the lower grille.

   Long self-tapping screw length:
   37 mm (1.456 in.)

   NOTICE
   - **Do NOT pre-drill holes into the bumper.**
   - **Do NOT overtighten the self-tapping screws.**

3. Insert the license plate into the tabs on the bracket.

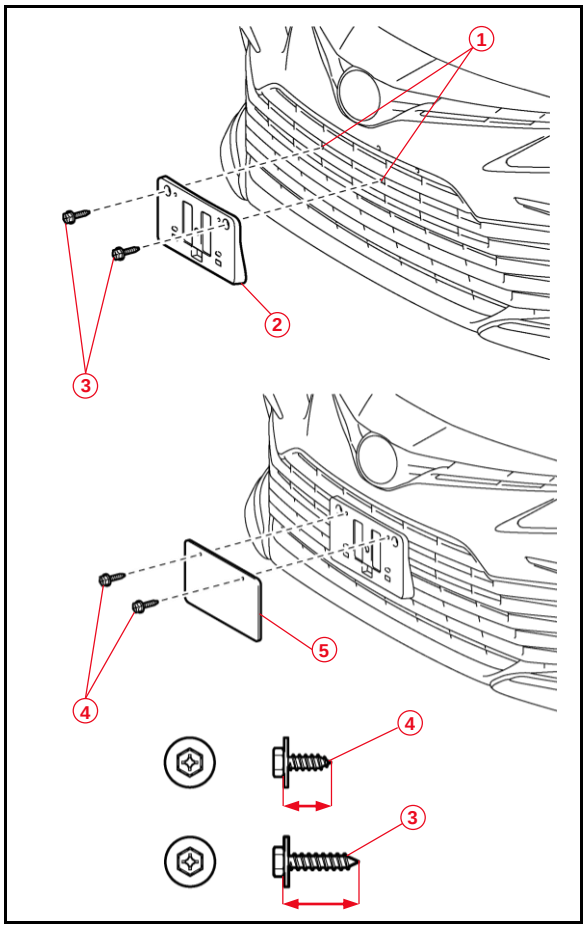
4. Align the holes on the license plate with the corresponding holes of the front license plate mounting bracket.

5. Install the two short self-tapping screws through the holes on the front license plate mounting bracket and license plate.

   Short self-tapping screw length:
   16 mm (0.630 in.)

   NOTICE
   - **Do NOT pre-drill holes through the front license plate mounting bracket.**
   - **Do NOT overtighten the self-tapping screws.**

Figure 2.



1	Dimples
2	Front License Plate Mounting Bracket
3	Long Self-tapping Screws
4	Short Self-tapping Screws
5	Front License Plate

© 2024 Toyota Motor Sales, USA

2025 Camry HV Pre-Delivery Service (PDS)

Front License Plate and Mounting Bracket Installation (continued)

Installation Procedure (Type B)

1. Align the holes on the front license plate mounting bracket with the dimples on the front of the lower grille.

2. Install the two long self-tapping screws through the slotted and round holes on the front license plate mounting bracket into the lower grille.

   Long self-tapping screw length:
   37 mm (1.456 in.)

   NOTICE
   - **Do NOT pre-drill holes into the bumper.**
   - **Do NOT overtighten the self-tapping screws.**

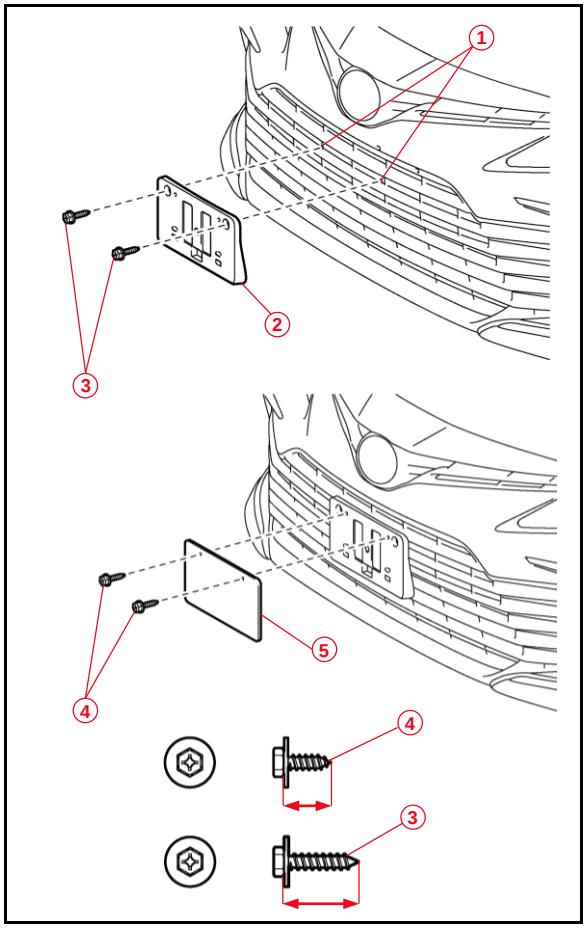
3. Align the holes on the license plate with the corresponding holes of the front license plate mounting bracket.

4. Install the two short self-tapping screws through the holes on the front license plate mounting bracket and license plate.

   Short self-tapping screw length:
   16 mm (0.630 in.)

   NOTICE
   - **Do NOT pre-drill holes through the front license plate mounting bracket.**
   - **Do NOT overtighten the self-tapping screws.**

Figure 3.



1	Dimples
2	Front License Plate Mounting Bracket
3	Long Self-tapping Screws
4	Short Self-tapping Screws
5	Front License Plate

© 2024 Toyota Motor Sales, USA

2025 Camry HV Pre-Delivery Service (PDS)

Front Wheel Opening Extension Pad Installation

The front wheel opening extension pad set (right and left front wheel opening extension pads) is loaded in the luggage compartment at the assembly plant to avoid damage in transit.

1. Remove the three self-tapping screws from the engine under cover.

   HINT

   The removed self-tapping screws are reused when installing the front wheel opening extension pad.

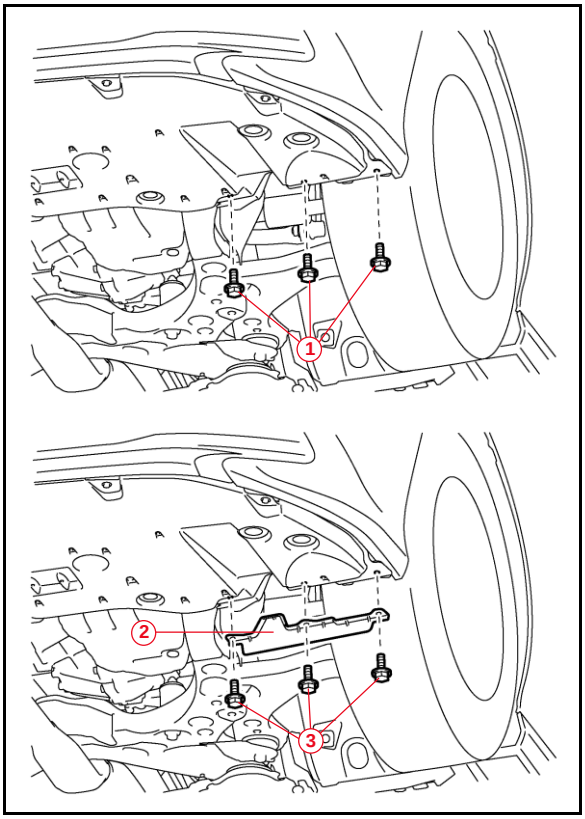
2. Place the left front wheel opening extension pad on the installation position as shown and tighten the three self-tapping screws.

   HINT

   There is a distinguishable mark on each pad.

3. Repeat steps 1 and 2 for the right-hand side.

Figure 4.



1	Remove the Self-tapping Screws
2	Front Wheel Opening Extension Pad
3	Install the Self-tapping Screws

Check Torque of Wheel Fasteners

Using a calibrated torque wrench, verify the wheel fasteners on each wheel are tightened to the specified torque listed in the Repair Manual.

- 2025 Camry Hybrid:
  General – Maintenance –Tire and Wheel – Installation

NOTICE

Do NOT continue to tighten past the specified torque.

© 2024 Toyota Motor Sales, USA

2025 Camry HV Pre-Delivery Service (PDS)

Tire Pressure Warning System (TPWS) Initialization

Refer to the applicable Repair Manual for the TPWS initialization procedure.

Note the spare tire does NOT have a TPWS sensor.

- 2025 Camry Hybrid:
  Suspension – Tire Pressure Monitoring – Tire Pressure Warning System – Initialization

> NOTE
>
> To adjust the tire pressure correctly when the outside temperature is significantly colder than shop temperature, perform a Health Check using GTS+ and select the compensation tire pressure checkbox. Compensation pressures will display on the Health Check results screen. Adjust the tire pressure when the tires are cold.

Seat Position Control ECU Initialization

Refer to the applicable Repair Manual for the seating position control ECU Initialization procedure.

- 2025 Camry Hybrid:
  Vehicle Interior – Seat – Front Power Seat Control System (w/ Memory) – Utility

Customize ACC Function

The pre-startup function detects when a user enters the vehicle and energizes the audio head unit (+BA) so that the multimedia system can quickly be used. This function is not enabled at the factory to reduce parasitic current draw in transit and storage. To enable this function, it is necessary to set the ACC customization function in the navigation display to OFF.

1. Turn the engine switch (power switch) to the ON position (ON mode).
2. Enter the following menus: *Settings – Vehicle Customization – Utility – ACC Customize*.
3. Change the setting to OFF.

Dealer Contact Information for Call Dealer Head Unit Function (Premium Audio Only)

Refer to the *Multimedia System Owner's Manual* to add dealer contact information.

- 2025 Camry Hybrid:
  Section 2-8 Vehicle Settings – Setting Dealer Information

Navigation — Set Date & Time by GPS

Prior to vehicle delivery, it is necessary to turn the Set Date & Time by GPS setting to the ON position.

1. Turn the engine switch (power switch) to the ON position (ON mode).
2. Navigate the following menus in the head unit: *Settings – General – Date & Time – Set date & time by GPS*.
3. Ensure the Set Date & Time by GPS function is set to the ON position.

© 2024 Toyota Motor Sales, USA