

Subject

Charge Point Phone App Shows Intermittent Power Dips During A/C Charging

Market

USA

Service Category

Engine/Hybrid System

Section

Hybrid/Battery Control System

Applicability

23-25MY bZ4X

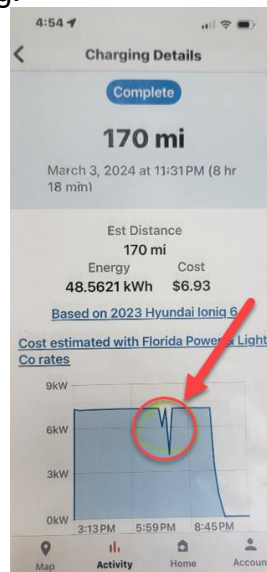
APPLICABLE VEHICLES

2023-2025

bZ4X

CONDITION

Some customers may notice momentary power dips on graphs produced by the Charge Point Charger's phone App during A/C charging.



-chargepoint+

RECOMMENDATIONS

During A/C charging, the vehicle performs a verification of the battery monitoring sensors to confirm they are functioning properly. To perform this verification, charging power momentarily drops. Customers may see this periodic verification occurring on the charging curve output by the Charge Point Charger phone App.

If no DTCs are present, there is no need to report this condition via Dealer Product Report (DPR).

LINK REFERENCES

This Tech Tip does not contain any link references