



Service Bulletin

Bulletin No.: 24-NA-116

Date: July, 2024

INFORMATION

Subject: Information on Adding Cruise Control RPO K34

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2500HD/ 3500HD	2023	2024	—	—	—	—
GMC	Sierra 2500HD/ 3500HD	2023	2024				

Involved Region or Country	North America
Additional Options (RPOs)	ZLQ
Condition	Some customers may request the installation of Cruise Control on a vehicle built with RPO ZLQ which did not come equipped with the option.
Cause	Cruise Control RPO K34 is no longer included with RPO ZLQ.
Correction	Replace the steering wheel with a steering wheel equipped with Cruise Control buttons, then call Techline Customer Support to activate the Cruise Control feature.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Please contact the Techline Customer Support Center (TCSC) at 1-800-828-6860 English or 1- 800-503- 3222 French to determine if a calibration is available for the vehicle. If a calibration or VCI is available, follow the instructions below:

1. Verify the appropriate steering wheel with Cruise Control buttons has been installed. Refer to *Steering Wheel Replacement* and the proper steering wheel part number below.
2. Acquire the Calibration or VCI number from Techline Customer Support.

Note: The Dealer will need to Fax a copy of the Repair Order that includes the Part Numbers of the Steering Wheel with buttons to Techline before calling to obtain the VCI Number.

Note: As this is a customer pay request, there will be a charge to the dealer. When the dealer contacts Techline they will be informed how much the fee for this request is.

Note: It is up to the dealer to identify the appropriate part numbers needed to complete this add on option using the Electronic Parts Catalog (EPC). Be sure to turn off all filters when searching EPC and identify the following items above that include RPO K34.

Note: DO NOT call Partech for parts assistance for this request.

Parts Information

Causal Part	Description	Part Number	Qty
X	Steering Wheel w/ Cruise Control Buttons	85590563	1

Warranty Information

This installation procedure is to be performed at the customer's request and at their expense. It is not a warranty repair and a claim should not be submitted for reimbursement.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Version	1
Modified	Released July 12, 2024