



Service Bulletin

Bulletin No.: 21-NA-089

Date: July, 2024

TECHNICAL

Subject: Rapid Rear Brake Pad Wear

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019	—	—	—	—
	Silverado 1500	2020	2020				
	Silverado 1500 (Without RG1)	2021	2021				
	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W / Y) (Without RG1)	2022	2022				
	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D) (Without RG1)						
	Silverado 1500 (Without RG1)	2023	2025				
GMC	Sierra 1500 (New Model)	2019	2019	—	—	—	—
	Sierra 1500	2020	2020				
	Sierra 1500 (Without RG1)	2021	2021				
	Sierra 1500 Limited (RPO J21, VIN Digit 5 = 8 / 9) (Without RG1)	2022	2022				
	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U) (Without RG1)						
	Sierra 1500 (Without RG1)	2023	2025				

Involved Region or Country	North America, Middle East, Chile, Paraguay, Uruguay, Thailand, Australia/New Zealand
Condition	Some customers may comment that the rear brake pads seemed to prematurely wear out.

Cause	 5793579 This condition may be caused by the rear caliper being packed with dirt, mud or debris deposited in the rear brake calipers, which causes the brake pads to be held against the rotor.
Correction	Important: Installation of these calipers is a customer paid expense. If mud has been found to be the cause of this condition, replace the rear caliper with a shield version to prevent mud packing. - For the 2021 model year, an updated shielded rear brake caliper was released as a dealer installed option under the RG1 designation. - These calipers can be installed on any 2019-2021 LD 1500 pickup that was not built with this option. Note: Inform the customer if the brakes are not cleaned after off-road use, the accumulated dirt, mud and debris can cause the brake pads to wear which is not covered by warranty.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Refer to *Rear Brake Caliper Replacement* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	CALIPER, RR BRK - (INCLDS DIRT DEFLECTOR) - LH	84946818	1
X	CALIPER, RR BRK - (INCLDS DIRT DEFLECTOR) - RH	84946819	1

Warranty Information

The installation of the shielded brake calipers is a customer paid repair and there is no provision for coverage under the General Motors New Vehicle Limited Warranty "Bumper-to-Bumper" terms (Canada Base Warranty).

Version	3
Modified	Released April 19, 2021 Revised March 16, 2023 – Added 2022 and 2023 Model Years and Important Statement to Service Procedure Revised July 11, 2024 – Added 2024 and 2025 Model Years.

