



## STAR ONLINE PUBLICATION



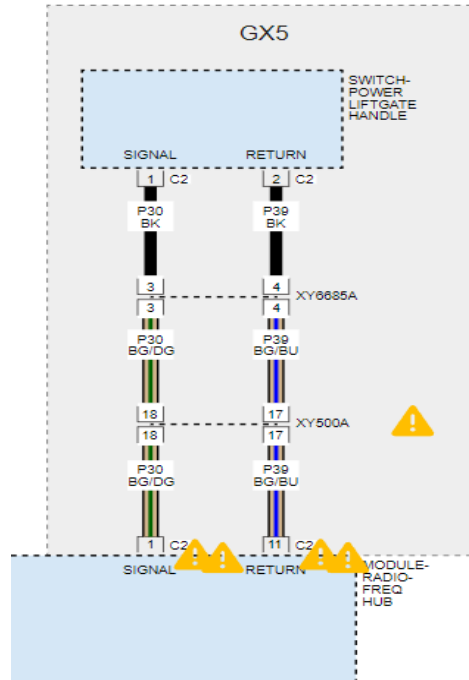
**Case Number:** S2408000079

**Release Date:** July 2024

**Symptom/Vehicle Issue:** Low Battery, No Crank No Start, Cluster Message “Service Keyless System”, Intermittent Power Liftgate Operation

**Customer Complaint/Technician Observation:** The owner complains of a battery draining concern, a cluster message on occasion to “Service Keyless System” along with details that the power liftgate switch does not function at times. The technician observed the Radio Frequency Hub (RFHUB) set Diagnostic Trouble Code (DTC) B259E-11 Trunk/Liftgate Door Handle Sense Circuit Short to Ground as active or stored.

**Repair Procedure:** Inspect and test per the service diagnostics the involved P30 and P39 power liftgate handle sense circuits highlighted. Replace the switch as needed if no confirmed circuit issues have been defined PN# 68303988AA.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**