



I N F I N I T I

TECHNICAL SERVICE BULLETIN

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REAR DOOR ALERT SERVICE INFORMATION

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2022-2024 QX60 (L51)

SERVICE INFORMATION

This bulletin contains supplementary information related to the rear door alert system on the **APPLIED VEHICLES**.

Although the Electronic Service Manual (ESM) should be the primary source of information for inspection, diagnosis, and repair, the supplementary information in this bulletin will assist in these areas.

The information in this bulletin includes:

- Rear Door Alert Description
- How to Turn the Rear Door Alert System ON and OFF
- Vehicle Information Display Alert/Message
- Rear Door Alert Operation

HINT: Do not replace the BCM for a rear door alert concern unless all information in this bulletin has been reviewed and the concern has been verified to be abnormal.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

REAR DOOR ALERT DESCRIPTION

- The rear door alert functions under certain conditions to indicate there may be an object or passenger in the rear seat.
- The rear door alert does not directly sense or detect objects or passengers in the rear seat. Instead, it can detect when the rear door is opened or closed, indicating that there may be something in the rear seat.

HOW TO TURN THE REAR DOOR ALERT SYSTEM ON AND OFF

1. Use the scroll wheel or arrow buttons on the steering wheel to navigate to **Settings** in the vehicle information display.

2. Highlight and select **Vehicle Settings**.

3. Highlight and select **Rear Door Alert**.

To turn the system ON:

- Highlight and select one of the following options:
 - **Horn & Alert:** The horn will sound and an alert/message will display in the vehicle information display.
- OR
- **Alert Only:** An alert/message will display in the vehicle information display.

To turn the system OFF (no alert or sound):

- Highlight and select **OFF**.



Figure 1



Figure 2

VEHICLE INFORMATION DISPLAY/ALERT MESSAGE

When the rear door alert is active, the alert/message in Figure 3 displays to remind the driver to check the rear seat.

- **Dismiss Message** can be selected to clear the alert/message.
- **Disable Alert** can be selected to disable the rear door alert for the current trip.
- If no selection is made, the alert/message will disappear after a period of time.



Figure 3

REAR DOOR ALERT OPERATION

HINT: For the rear door alert system to function, it must be turned ON in **Vehicle Settings**.

Conditions when the rear door alert will be activated:

- The rear door alert system is activated when the vehicle is driven within approximately 10 minutes of opening a rear door.
 - Once the system is activated, the horn will sound (if selected) and the vehicle information display alert/message will display on every trip unless deactivated by one of the two methods:
 - The driver opens a rear door within a short period of time after arriving at a destination.
 - **Disable Alert** is selected in the vehicle information display (Figure 3).

Conditions when the rear door alert will not be activated:

- If one of the rear doors is used, but the vehicle is not driven within approximately 10 minutes, the system will not be activated.

Exiting the vehicle with the rear door alert activated

When the driver exits the vehicle, after arriving at a destination, a rear door **must be opened** within a short period of time to **deactivate the alert**.

- If the driver exits the vehicle while the rear door alert is active, the message **Check Rear Seat for All Articles** will be displayed, and the horn will sound, (if selected as described in step 3 on page 2).



Figure 4

- If the driver exits the vehicle and the doors are locked before the alert is deactivated, the horn will sound (if selected).
- If the driver exits the vehicle and the trunk is opened before opening a rear door, the horn will sound (if selected) after the trunk is closed.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
January 24, 2022	ITB22-003	Original bulletin published
May 20, 2024	ITB22-003A	APPLIED VEHICLES revised and "NOTE" references changed to "HINT"