



Service Bulletin

Bulletin No.: 24-NA-109

Date: June, 2024

TECHNICAL

Subject: Rattle/Vibration Noise from Window Switch Area or Storage Area of Front Door Panel

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2023	2023	-	-	All	All
GMC	Canyon						

Involved Region or Country	North America, Israel, S. Korea.
Condition	Some customers may comment on a rattle/vibration noise from window switch area or storage area of front door panel. This noise can normally be intensified by increasing the bass level on the radio. Putting you hand on the window switch assembly or pressure on the storage area will stop the noise.
Cause	The cause of the condition may be due to a clearance concern between the door panel parts.
Correction	Using the pictures and procedure below as a guide install flocking tape at the identified locations.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Driver Door Main Repair to Window Switch



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1. Remove driver window switch and add 4 pieces of flock tape over ribs as shown. Refer to *Front Side Door Window Control Switch Replacement* in SI.

Under Armrest Storage Bin Added Tape

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1. Add flock tape to the two locations shown above.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	Tape, BSR Flocking	KT13487*	6
<p>The flocked anti-squeak tape may be ordered directly from Kent Industries by calling 1-888-YES-KENT Additional information on this product may be found on their website at www.kent-automotive.com.</p> <p>* We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.</p>			

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*1086838	Removal of Door Panel and Installation of Flocking Tape	0.5 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released June 20, 2024

