



STAR ONLINE PUBLICATION



Case Number: S2423000033

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Symptom/Vehicle Issue: Water Leak From Front Door. Water On Front Floor.

Customer Complaint/Technician Observation: Customer may complain of dampness on the front floor for driver or passenger or both front floors.

Discussion: Inspect the front door check strap/wiring harness for correct routing. Inspect the door weatherstrip for kinking or damage at the check strap area. First, begin with correcting any door harness routing issues. Bend the harness away from the door jamb so that the harness bends inboard as the door is closed. Once corrected, close the vehicles doors. Use a shower head on a pole or a hose with open flow and perform a water leak test on the door by arcing the water onto the a pillar area. Inspect inside using a bright LED flashlight for leaks. If a leak remains at the area the door harness was trapped in the jamb, replace the door seal and perform another leak test.



Door Harness Trapped In Door Jamb.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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