

	Date <b>07/2024</b>	<b>JLRP00262</b>
	<b>Service Compliance Notification</b>	
Subject: <b>Walk away locking and approach unlocking inoperative</b>	Models	<b>Discovery Sport (L550) 24 to 25MY</b>

**To:** All Authorized Repairers, National Sales Companies (NSCs), Regional offices and Importers

**For the Attention of:** The Managing Director

**Copies to:** The Service/After-Sales Director/Manager  
The Parts Director/Manager  
The New Vehicle Sales Director / Manager

Dear Colleagues,

Discovery Sport / L550 24 and 25MY vehicles.

Customers may experience a concern that the feature for walk away locking and approach locking is shown in the menu settings, but the feature will not lock and / or unlock the vehicles with Passive Entry and Passive Start (PEPS) installed.

This is caused by software within the Remote Function Actuator (RFA). The first Vehicle Identification Number (VIN) is SALCA2AN1RH352365 which was produced on 6<sup>th</sup> June 2024.

A future software update will be released for all affected vehicles and customers will be contacted as soon as it is possible. Customers must be informed of this concern at vehicle handover. Their vehicle is safe to use but **must** be locked and / or unlocked using the smart key fob or the door handle. Customers will know when the vehicle is locked, the indicator lights will flash for a brief period and the door mirrors will fold inwards (If this function is enabled). The driver of the vehicle can disable the automatic door mirror function if required.

To support you technical guidance will be available for the software update in a Service Action Bulletin for affected vehicles.

SSM 76131 Has also been published within GCM and TOPIx to further communicate this subject.

Yours faithfully,

*K. Sheriff*

Kirk Sheriff  
Customer Care Quality  
Launch Deployment Project Lead