

## LACK OF STEERING ASSIST UPON START-UP

### Customer Voice:

- A customer may report that the vehicle loses steering power assist after starting the vehicle from static.

### Technical Description:

- This may be caused by the PSCM going offline due to a conflict of the HS CAN Bus and FLEXRAY network start-up process.

### Status:

- Revised PSCM software has been created to address this concern and released on TOPIx Cloud for all affected models and model years.
- A new app has been created for TOPIx Cloud to update the PSCM software to the latest level.
- A TOPIx Cloud Workflow should be followed for repair guidance.
- PSCM software has been released via SOTA for 24MY vehicles on 4.1.5 SOTA release.
- Workshop Manual > Section 211-02: Power Steering > Repairs > Power Steering Control Module (PSCM) – Software Update - RBoM

### Range Rover

- 23-24MY Range Rover (L460)
- 23-24MY RR Sport

### Defender

- 20-24MY Defender

### Discovery

- 21-24MY Discovery

