

TECHNICAL UPDATE: PUSH LATCHES IN STORAGE COMPARTMENTS

A technical update has been released to cover push latches in storage compartments on the below models, and how to ensure customers are aware of their proper use.

Models affected: All models where fitted: Rocket 3, Scrambler 1200, Tiger 900 & 850, Tiger 1200

VIN range: ALL

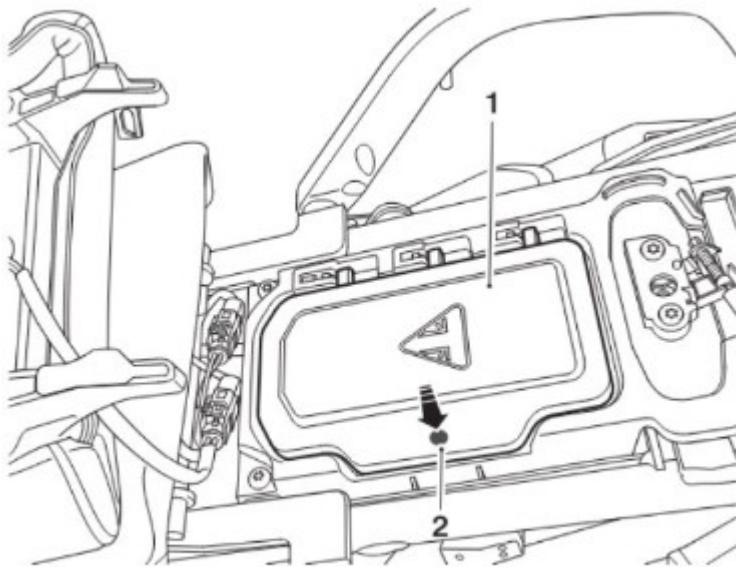
What is the nature of concern? The push latch in the storage compartment may be reported as inoperative.

How will this concern be found? Customers may report that it does not remain closed, or they cannot open it.

What is the impact to the customer? Customers will not be able to use the storage compartment as intended.

What is Triumph doing? Triumph has carried out an investigation of the push latch and our findings show this is related to the storage lid being pulled open, rather than pushed as described in the Owners Handbook.

What do I need to do? Dealers are requested to ensure that customers are aware how the storage compartment should be operated to reduce the likelihood that the push latch could be damaged. **This information should be included in the motorcycle handover.**



1. Storage compartment
2. Push to open

Warranty Claims information: Warranty claims due to the improper opening of the storage compartment will be rejected.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.