

Updated June 17, 2024 – Minor change to clarify warranty information for cars in Powertrain.

Valve Stem Seals Class Action Settlement Program for Excessive Oil Consumption and Oil Consumption Powertrain Warranty Extension Special Service Program SSPD5

WARRANTY EXTENSION

If you have any questions regarding this campaign, please read the Mazda Dealer FAQ's available in MGSS under this campaign before contacting Dealer Recall Help.

On certain 2021-2022 Mazda3, 2021-2022 CX-30, 2021 Mazda6, 2021 CX-5, 2021 CX-9 vehicles, and only those listed in eMDCS under this campaign are eligible. This campaign is an extension of the powertrain warranty to **7 years or 84,000 miles**, if the vehicle meets the criteria outlined in the warranty extension.

If the vehicle is under Powertrain Warranty, please submit the claim following normal Warranty guidelines. If the vehicle is over 5 years or 60,000 miles, use Warranty Claim information for SSPD5.

This SSP will not cover other unrelated powertrain items such as transmission, differential or engine failure not related to oil consumption.

Prior repair reimbursement: Customers who received a class action notice can apply for reimbursement at www.MazdaValveStemSealSettlement.com for certain out of pocket expenses related to prior oil changes and additional oil purchased before the normal oil change interval due to oil consumption concerns.

Or customers can call toll-free at 1-877-231-0642, mail to Mazda Valve Stem Seal Settlement, c/o JND Legal Administration, PO Box 91414, Seattle, WA 98111, or email info@MazdaValveStemSealSettlement.com to see if their vehicle is eligible.

SUBJECT VEHICLES

Model	VIN range	Build date range
2021 Mazda3, Japan built SKYACITV-G 2.5T	JM1BP*****315204 - 403637	From October 12, 2020 through September 13, 2021
2021-2022 Mazda3 Mexico built, SKYACITV-G 2.5T	3MZBP*****209389 - 307372	From December 8, 2020 through June 16, 2022
2021-2022 CX-30 Mexico built SKYACITV-G 2.5T	3MVDM*****233598 - 437812	From December 7, 2020 through June 30, 2022
2021 Mazda6 Japan built SKYACITV-G 2.5T	JM1GL*****602506 - 618909	From October 6, 2020 through September 14, 2021
2021 CX-5, US spec, SKYACITV-G 2.5T with 10.25" center display	JM3KF*****320280 - 472324	From October 6, 2020 through September 13, 2021
2021 CX-9, US spec, SKYACITV-G 2.5T with 10.25" center display	JM3TC*****509027 - 541070	From October 6, 2020 through September 13, 2021

PARTS INFORMATION

Description	Part Number	Quantity	Note
Valve seal	PY8W-10-1F5	8	Use these parts when replacing Valve stem seals
Cylinder head cover gasket	PY8W-10-235	1	
Engine oil (for parts ordering only, do not claim, use warranty part number for oil)	0000-775W30QT	1-5 quarts (claimed), depending on need	Use 4.8 when an engine oil filter was replaced at oil replacement Use 4.6 when an engine oil filter was not replaced at oil replacement
Engine oil filter	1WPY-14-302	1	Use only when an engine oil filter was replaced

WARRANTY CLAIM PROCESSING INFORMATION – IN POWERTRAIN WARRANTY

- IF OIL CHANGE IS DUE AT TIME OF OIL CONSUMPTION, YOU CAN CLAIM AN OIL CHANGE AND OIL CONSUMPTION TEST ON SEPARATE WARRANTY CLAIM LINES.
- IF OIL CHANGE IS DUE AT TIME OF VALVE STEM REPAIR, YOU CAN CLAIM A OIL CHANGE AND VALVE STEM REPAIR ON SEPARATE WARRANTY CLAIM LINES.
- YOU CAN ALSO CLAIM AN OIL CONSUMPTION TEST AND VALVE STEM SEAL REPLACEMENT, IF THE TEST IS DOCUMENTED AS FAILED REQUIRING VALVE STEM SEAL REPLACEMENT.

	Exhaust valve seal replacement THE DTC 250 is NOT required to be present	Engine oil & oil filter replacement (cannot be submitted alone. Only to be claimed on a separate line, if oil change is due at time of valve stem replacement)	Engine oil replacement (only to be used if oil needs topped off and no repair is required – this should be a very rare case)
Symptom Code	16	16	16
Damage Code	99	99	99
Causal Part Number	PY8W-10-1F5	7777-SPY-40	7777-SPY-40
Causal Part Quantity	8 (Replacing valve seals)	0	0
Related Part Number & Quantity	N/A	5555-EG-001R Qty 5.0 (claimed) 1WPY-14-302, Qty 1 9956-41-400, Qty 1	5555-EG-001R Qty 1.0 - 5.0 (claimed)
Labor Operation Code	XXW3TCRX	XXW3TDRX	XXW3TDRX
Labor Hours	4.4 hrs. (includes time to check for any other unrelated engine oil leaks covered under powertrain)	0.4 hrs.	0.4 hrs

	Engine Oil Consumption Test	Other repairs needed if related to Valve Stem Seal Failure
Symptom Code	16	CONTACT DEALER RECALL HELP FOR HOW TO CLAIM
Damage Code	99	
Causal Part Number	7777-SPY-41	
Causal Part Quantity	0	
Labor Operation Code	XXWPPXCX	
Labor Hours	0.2 hrs.	

WARRANTY CLAIM PROCESSING INFORMATION – OUT OF POWERTRAIN WARRANTY

- IF OIL CHANGE IS DUE AT TIME OF OIL CONSUMPTION, YOU CAN CLAIM AN OIL CHANGE AND OIL CONSUMPTION TEST ON SEPARATE WARRANTY CLAIM LINES.
- IF OIL CHANGE IS DUE AT TIME OF VALVE STEM REPAIR, YOU CAN CLAIM A OIL CHANGE AND VALVE STEM REPAIR ON SEPARATE WARRANTY CLAIM LINES.
- YOU CAN ALSO CLAIM AN OIL CONSUMPTION TEST AND VALVE STEM SEAL REPLACEMENT, IF THE TEST IS DOCUMENTED AS FAILED REQUIRING VALVE STEM SEAL REPLACEMENT.

	Exhaust valve seal replacement	Engine oil & oil filter replacement (cannot be submitted alone. Only to be claimed on a separate line, if oil change is due at time of valve stem replacement)	Engine oil replacement (only to be used if oil needs topped off and no repair is required – this should be a very rare case)
Process Number	AR011A	AR011B	AR011C
Symptom Code	16	16	16
Damage Code	99	99	99
Causal Part Number	PY8W-10-1F5	7777-SP-Y14	7777-SP-Y14
Causal Part Quantity	8	0	0
Related Part Number & Quantity	PY8W-10-235, Qty1	5555-EG-001R Qty 5.0 (claimed) 1WPY-14-302, Qty 1 9956-41-400, Qty 1	5555-EG-001R Qty 1.0 - 5.0 (claimed)
Labor Operation Code	XXW3TGRX	XXW3TDRX	XXW3TDRX
Labor Hours	4.2 hrs. (is less than in-warranty due to no diag included.)	0.4 hrs.	0.4 hrs.

	Engine Oil Consumption Test	Other repairs needed if related to Valve Stem Seal Failure
Process Number	AR011D	CONTACT DEALER RECALL HELP FOR HOW TO CLAIM
Symptom Code	16	
Damage Code	99	
Causal Part Number	7777-SP-Y37	
Causal Part Quantity	0	
Labor Operation Code	XXWPPXCX	
Labor Hours	0.2 hrs.	

RENTAL CAR INFORMATION

Rental expenses exceeding the two-day limit or over the per day limit set by Mazda Warranty policy will require prior Warranty Department authorization prior to giving the rental to the customer regardless of the reason. Please refer to the Mazda Rental Car Reimbursement Program policy in the Mazda Warranty Policies and Procedures Manual.

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less, so the next customer can receive the same experience.

Rental Car Warranty Claim Information

	MCVP Vehicle Preferred	Rental Agency Vehicle
Warranty Type Code	N/A MCVP does not require claim submission	A
Symptom Code		99
Damage Code		99
Part Number Main Cause		5555-SS-PD5R
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet – Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Up to \$30.00 per day for the number of days customer had rental car
Sublet Text		Number of days rental car was supplied to customer