

# Technical product information

<b>Topic</b>	New Continental GT / C and New Flying Spur - Outer dashboard speaker grille lifted / Incorrect flushness
<b>Market area</b>	Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2073973/1
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

## New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> trim, covers, floor cover -> loudspeaker trim	dimensional accuracy -> incorrect flushness	front right
body fixtures and fittings -> trim, covers, floor cover -> loudspeaker trim	dimensional accuracy -> incorrect flushness	front left
body fixtures and fittings -> trim, covers, floor cover -> loudspeaker trim	component / consumables -> loose	front left
body fixtures and fittings -> trim, covers, floor cover -> loudspeaker trim	component / consumables -> loose	front right

# Vehicle data

## New Continental GT / C and New Flying Spur

### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S3*	2024	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
3S4*	2024	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*

# Documents

Document name
<a href="#">master.xml</a>

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## Customer statement / workshop findings

Outer demister panel (speaker grille) lifted / Incorrect flushness (Figure 1)



Figure 1

## Technical background

- Raise a technical DISS query

### NOTICE

Do not conduct any further work until instructed via the open DISS query



#### NOTE TO PRODUCT SUPPORT ON RECEIPT OF A QUALIFYING DISS QUERY:

Product Support must second level the DISS query to the Body and Trim Senior Engineer and await feedback before responding to the retailer

## Production change

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## Measure

Refer to the Technical background section