

Subject		Market	
Phone Call Sound Quality Adjustable settings		USA	
Service Category		Section	
Audio/Visual/Telematics		Cellular Communication	
Applicability			
2020-2023MY Tacoma			

APPLICABLE VEHICLES

2020-2023	Tacoma
-----------	--------

CONDITION

Phone call sound quality may be adjusted to fit the Tacoma owner’s preferences.

RECOMMENDATIONS

The sound quality of the voice heard from the other party’s speaker during a Bluetooth phone call may be negatively impacted depending on the “Transmit Volume” setting within the head unit.

- To adjust this setting, place a Bluetooth phone call and then select “Transmit Volume” on the head unit screen once the phone call is in progress.
- You may adjust from -5 to +5 depending on your preference.
- For additional details, please refer to the Tacoma Navigation and Multimedia System Owner’s Manual
 - p. 254 of OM04049U for 2023MY
 - p. 254 of OM04039U for 2022MY
 - p. 254 of OM04031U for 2021MY
 - p. 258 of OM04027U for 2020MY

The sound quality of the voice heard from the other party’s speaker during a USB wired CarPlay phone call may be improved by turning on “Voice Isolation” within the iPhone (with iOS 16.4 or later).

- This setting blocks ambient noises and prioritizes the Tacoma (customer/owner/driver)’s voice.
- To adjust this setting, place a CarPlay phone call and swipe down on the top right corner of the iPhone screen once the phone call is in progress.
- Select “Mic Mode”, then select “Voice Isolation” or “Standard” depending on your preference.
- For additional details, please refer to support.apple.com and review the *Use Voice Isolation or Wide Spectrum during a call on your iPhone and iPad* section (link below).

LINK REFERENCES

- [Toyota 2023 Tacoma Navigation and Multimedia System Owner's Manual \(OM04049U\)](#)
- [Toyota 2022 Tacoma Navigation and Multimedia System Owner's Manual \(OM04039U\)](#)
- [Toyota 2021 Tacoma Navigation and Multimedia System Owner's Manual \(OM04031U\)](#)
- [Toyota 2020 Tacoma Navigation and Multimedia System Owner's Manual \(OM04027U\)](#)
- [Use Voice Isolation or Wide Spectrum during a call on your iPhone and iPad](#)