MITSUBISHI MOTORS NORTH AMERICA, INC.
4031 Aspen Grove Dr, Ste 650, Franklin, TN 37067

June 14, 2024

To: **All Mitsubishi Motors Dealer Principals, General Managers, Parts Managers & Service Managers**

Subject: Distribution of Electric Vehicle (EV) Insulated Gloves

Mitsubishi is confident that providing your technicians safety equipment is a top priority at your dealership. One component of this is ensuring that you have a set of electrically insulated gloves available for servicing an i-MiEV or Outlander Plug-in Hybrid.

Technical Information Notices (TINs) have been issued in the past reminding you of the importance of properly maintaining the gloves and having them regularly inspected and certified by an accredited laboratory or purchasing a new set from Bosch Automotive Service Solutions (formerly SPX).

To simplify this process, Mitsubishi will be sending a new set of electrically insulated gloves to each dealer. The cost of the gloves is $177.99, and they will be distributed in an upcoming stock order as PT#MB99264801.

The distribution of these gloves will occur on an annual basis to seamlessly provide your dealership with a new set of this very important piece of safety equipment each year.

Please review the attached instruction sheet that is provided with the electrically insulated gloves for additional important information.

If you have any questions, please contact your District Parts and Service Manager.

Sincerely,

MMNA Aftersales

IMPORTANT!

United States Occupational Safety and Health Administration Regulations (OSHA) section 1910.137 et seq. also require that these gloves be inspected after twelve months from the original inspection date printed on the glove. Additional inspections are required every six months of use thereafter. The gloves must be inspected and certified by an accredited laboratory. For information on how and where to get your gloves certified, please visit http://www.nail4pet.org.

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NOTE: **THESE INSTRUCTIONS ARE FOR THE ACTUAL USERS OF THESE GLOVES, SLEEVES AND PROTECTORS**

Rubber Insulating Gloves and Sleeves & Leather Protectors.

Rubber insulating gloves and sleeves, when in good condition and properly used within specified voltage limits, will protect the user from electric shocks which can cause burns or other serious physical injury, or death.

WARNING

Do not use leather protectors alone for protection against electric shock. Serious injury or death will result. Always use rubber insulating gloves in the proper voltage class.

Use and Care Instructions

Proper use and care of rubber insulating gloves and sleeves are essential to user safety. Do not wear rings, watches, jewelry and sharp objects on your hands or arms - they will cause damage to the rubber gloves and sleeves.

Wear leather protectors over rubber insulating gloves to protect the gloves from physical damage. To maintain an adequate flashover distance between the end of the protector cuff and the end of the rubber glove cuff, the rubber glove should be longer than the protector by at least one inch multiplied by the rubber glove's Class number, but not less than one-half inch for Class 00 and 0 gloves.

Where the finger dexterity needed to manipulate small equipment and parts requires use of rubber insulating gloves without leather protectors, extra care must be taken by the user to prevent puncture, abrasion and other damage to the gloves. Except for Class 00 and Class 0 gloves, rubber insulating gloves used without leather protectors must be one Class higher than that required for the voltage involved, and must not be used at the higher voltage until given an inspection and electrical retest using the procedures in the most recent edition of ASTM Standard F496 (Specification for In-Service Care of Insulating Gloves and Sleeves).

To assure their continued integrity, rubber insulating gloves and sleeves must be inspected on their inside and outside surfaces at least once a day, and more frequently when used without leather protectors or if the user suspects that the rubber glove may have been snagged or otherwise damaged while in use. Inspections should be performed using the inspections procedures described in the latest edition of ASTM Standard F1236 (Guide for Visual Inspection of Electrical Protective Rubber Products) looking for physical damage (punctures, cuts and abrasions), chemical deterioration (swelling, softness, hardening, stickiness) ozone deterioration and other irregularities.

WARNING

Do not use rubber gloves or sleeves showing any of these irregularities. Their ability to protect against electric shock has been compromised, exposing the user to the risk of serious injury or death.

Leather protectors must also be inspected when inspecting the rubber gloves. Metal particles, imbedded wire, abrasive material or any substance that could physically damage the rubber glove must be removed before using the protector.

Rubber insulating gloves must be retested electrically at least once every six (6) months (and rubber insulating sleeves at least once every twelve (12) months) using the test procedures described in the most recent editions of ASTM Standard F496.

Rubber insulating gloves can be damaged by many chemicals, especially petroleum-based products (oils, gasoline, hydraulic fluid) solvents, hand creams, pastes and salves. If contact is made with these or other chemical products, the contaminant should be wiped off immediately.

To clean, rubber insulating gloves should be washed with a mild soap, rinsed thoroughly with clean water and air dried.

Rubber insulating gloves and sleeves should be stored in a protective bag when not being used.

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