

TO: Mercedes-Benz Dealers, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Service Campaign Notification Model: Sprinter (907) Model Years: 2023 Replace Rear Transmission Mount	DATE: June, 2024

IMPORTANT SERVICE CAMPAIGN INFORMATION



Mercedes-Benz



Campaign No. :	Campaign Desc. :	Replace Rear Transmission Mount
2024060006	VS3VERGET	
This is to notify you of a Service Campaign to Replace the Rear Transmission Mount on approximately 76 MY 2023 Sprinter Vans. All affected VINs will be flagged as "OPEN" in VMI.		
Background		
Issue	MBAG has determined that the rear transmission mount was not installed per production specifications.	
What We’re Doing	As a precautionary measure, MBUSA will replace the rear transmission mount and necessary hardware on the affected vehicles.	
Parts	Parts are available.	
Vehicles Affected		
Vehicle Model Year(s)	2023	
Vehicle Model	Sprinter	
Vehicle Populations		
Total Vehicles	76	
Dealer Inventory	0	
Next Steps/Notes		
AOMS/SOMS	Please ensure your dealers have read and understand this notice	
While we regret any inconvenience this may cause, MBUSA are determined to maintain a high level of vehicle quality and customer satisfaction.		



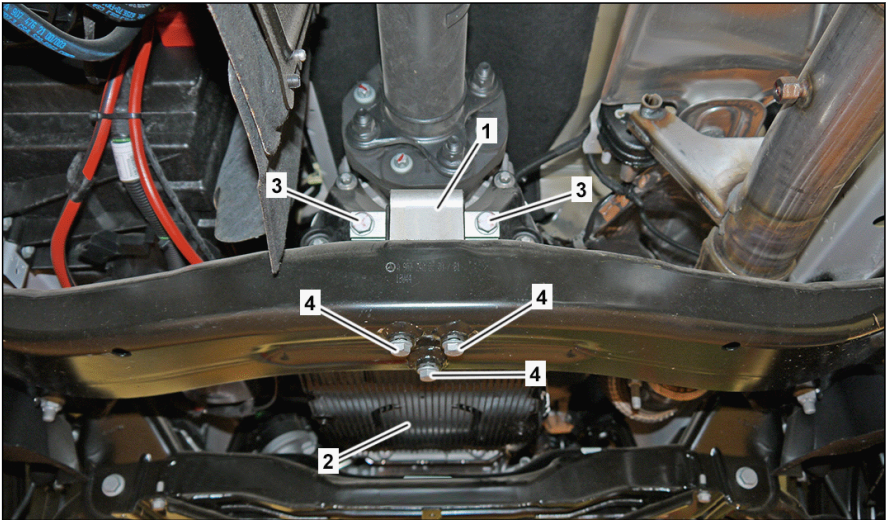
Model 907

Operation no. of the operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Damage Code	Codeword
L	12 2074	Operations: Replace rear transmission mount	0.6 h	24 910 05	VS3VERGET
L	02 3282	Operations: Remove underfloor paneling (when working on veh.)	0.2 h	24 910 05	VS3VERGET

Shown with transmission 725.0 except code A4M (4MATIC)

- 1 Transmission mount
- 2 Transmission
- 3 Screw
- 4 Screw



D22.10-A018-75

 Danger	Risk of death caused by vehicle slipping or toppling off of the lifting platform.	Align vehicle between vehicle lift columns and position the four support plates at the vehicle lift support points specified by the vehicle manufacturer.	AS00.00-Z-0010-01A
	Replace		
1  Notice	Raise vehicle. Special instructions for lifting and supporting vehicle		AH00.60-P-0100-01TS
 AR			AR00.60-D-1000-04TS
 WS	000 588 26 80 00 Adapter		WS00.00-Z-0067KOB
 WS	000 588 41 80 00 Adapter		WS00.00-P-0321B
 WS	000 588 27 80 00 Adapter		WS00.00-P-0068B
2  AR	Remove underfloor panels.	If installed.	AR61.30-D-1001TS
3  WS  WS	Support transmission (2) at center. 000 588 24 62 00 Major assembly mount 000 588 23 62 00 Mounting plate		WS01.00-P-0253B WS26.00-P-0415B
4	Remove screw/bolts (3).	 Installation: Replace screw/bolts (3).  Screw/bolt, rear engine mount to transmission	BA22.10-Z-1001-01TSR

5	Unscrew screws (4). Notice Notes on threaded connections fastened using a tightening angle-based tightening process	i Installation: Replace screws (4). First attach bolts (4), then tighten together with bolts (3). Nm Bolt, rear engine mount to rear engine support	AH00.00-P-0020-01A BA22.10-Z-1003-01TSR
6	Remove and replace transmission mount (1).		
7	Install in the reverse order.		

Nm Engine mounts, engine supports

Number	Designation	Engine 274 in model 907
BA22.10-Z-1001-01TSR	Screw/bolt, rear engine mount to transmission Nm	57

Nm Engine mounts, engine supports

Number	Designation	Engine 274 in model 907
BA22.10-Z-1003-01TSR	Bolt, rear engine mount to rear engine M8 Nm	30
	M10 Nm	58

Parts ordering note

Part no.	Designation	Quantity
A 205 240 53 00	Transmission mount	1
N 000000 009022	Screw (bottom)	3
N 910105 010011	Screw (top)	2