SSM 52678 2022-2023 F-150 Lightning - Inoperative High Voltage To Low Voltage Energy Transfer Feature And/Or Inoperative Intelligent Backup Power - DTC U019B:00 Stored In The SOBDMC And DTC U0293:00 In The SOBDM

Some 2022-2023 F-150 Lightning vehicles may exhibit diagnostic trouble codes (DTCs) U019B:00 stored in the secondary on-board diagnostic control module C (SOBDMC) and U0293:00 stored in the secondary on-board diagnostic control module A (SOBDM), inoperative high voltage to low voltage energy transfer feature and inoperative intelligent backup power feature. This is due to the software level of the gateway module A (GWM). No additional diagnosis or service is required for this condition at this time. Inform customers that they can continue to drive the vehicle and a solution for this condition is expected in August 2024. Replacement or reprogramming of the SOBDMC or the SOBDM will not resolve this condition. Module reprogramming in the Ford Diagnosis and Repair System (FDRS) has been temporarily suspended for powertrain modules. Monitor Professional Technician System (PTS), OASIS, and Field Service Action (FSA) landing pages for additional information and schedule service appointments for customers once the repair becomes available.